

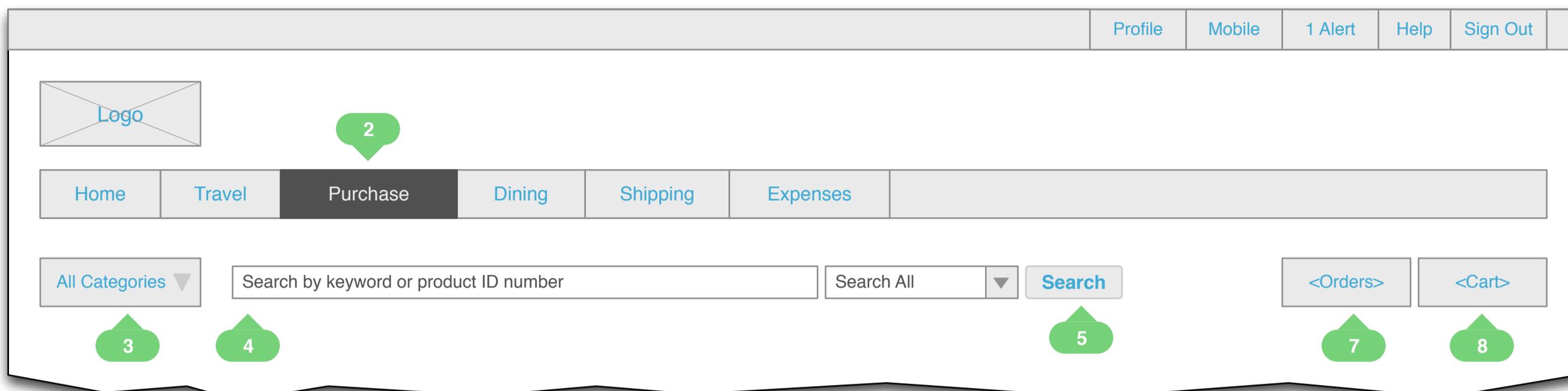
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Version History

Date	Version	Changes
2012-21-05	0.1	Phase 1.6 - Created document from rr_Wireframes_1_5 version 2.3 ✓ Remember filters open/closed state & sort order (2.1; PRO-2986, PRO-3531) Histogram and other filter changes (2.1.2; PRO-2117) ✓ Ability to undo after removing from cart (3.0, 3.0.1; PRO-2124) ✓ Dynamic note to merchant & improve order name (3.1; PRO-2118, PRO-3362) ✓ Shipping rules (3.1, 3.2, 5.2; PRO-2115)
2012-31-05	0.2	✓ Made items in cart preview clickable (3.4) Modified breadcrumbs (Nav.Breadcrumbs, PRO-3555) Searching orders for Admins (5.1, PRO-3363) ✓ Split Shipping Quantity (5.2, PRO-3475)
2012-05-06	0.3	Began work on Lists (4.0) ✓ Changes to first time checkout (3.1, #45-48; PRO-3580) ✓ Calculating shipping (3.1, #10, #17, #54, #55; PRO-3780) ✓ Shipping errors (3.1.2; PRO-3780)
2012-07-10	0.4	Phase 1.7 ✓ Removed Lists (4.0) Promotion of free shipping (2.1 #11, 2.1.1 #5, 2.3 #7, 3.0 #18, 3.0.1 #4, 3.1 #50; PRO-3192) ✓ Merge Modal (5.4; PRO-2125) Changes to order search (1.3, 1.3.1, 1.3.2, 5.1.1, 5.1.2; PRO-3363) ✓ Cancelation Comments (5.2 #7; PRO-4091)
2012-07-24	0.5	✓ Search Scope Menu (2.1 #16, 2.1.3 #8, 2.2 #6, 2.3 #15, 2.5 #4; PRO-4041) ✓ Copy changes to Merge Modal (5.4; PRO-2125) ✓ Additional shipping error modal and copy changes (3.1.2 #8 & #9; PRO-2115) ✓ Cancelation Comments (5.2 #15; PRO-4091)
2012-08-14	0.6	Phase 1.8 ✓ Changed "Shipping" to "Shipping and Handling" (3.1, 3.1.1, 3.1.2, 3.2, 3.2.1, 3.2.2, 5.1.2, 5.2, 5.2.1, 5.2.2, 5.2.3; PRO-4234) ✓ Added estimated shipping costs (3.1 #23; PRO-4234) ✓ Free shipping upsell (3.1 #60 & #61; PRO-4234) ✓ Changes to Category Pages (2.1.3, 2.1.4 #1; PRO-4220)
2012-09-10	0.7	✓ Removed SMB Admin search (old 5.1, renumbered 5.1.1 to 5.1 and 5.1.2 to 5.1.1) ✓ Promotions for MC (1.4, 3.0.1 #5, 3.1 #14, 3.2 #13, 3.2.1 #5, 3.2.2 #5, 5.1.1 #6, 5.2 #16, 5.2.1 #3, 5.2.2 #3, 5.2.3 #2; PRO-4241) ✓ Renumbered pages and annotations for 3.1 and its children Checkout Redesign (3.1, 3.1.1, 3.1.2, 3.1.3, 3.1.4, 3.1.5, 3.1.6, 3.1.7, 3.1.8, 3.1.9; PRO-4286 & PRO-4321) Restricted Items (3.1.6; PRO-3854) Reordering unavailable items (5.0 #11; PRO-4333)
2012-09-26	0.8	✓ Added CVV (3.1 #6 #18 #19, 3.1.3 #10; PRO-4466) Changes to Checkout Redesign (removed 3.1.3, 3.1 #9 #12 #13 #18, 3.1.1 #9 #12, 3.1.2 #all, 3.1.5 #5, 3.1.6; PRO-4286 & PRO-4321)
2013-01-09	0.9	Phase 1.9 Changes to Checkout (changed 3.1.2 to 3.1.3; added 3.1.2 & 3.1.9; 3.1 #6 #9 #19, 3.1.1 #12, 3.1.3 #1 #11, 3.1.5; PRO-4286 & PRO-4321) Cosmetic changes to Confirmation and Order Details (3.2, 3.2.1, 3.2.2, 5.1.1, 5.2, 5.2.1, 5.2.2, 5.2.3)
2013-02-20	1.0	Changes to Checkout (3.1.1 #4, #5, #6, #15; 3.1.3 #1, #7; 3.1.4 #7) Combined Navigation pages, Home 1.0 (removed search scope #3), Removed Help 1.2
2013-03-01	1.1	Several copy changes on checkout and order detail pages, including 3.1 #20 Added 3.1.10 Legacy users & orders
2013-03-13	1.2	Changes to Checkout (3.1.3, removed Company Name, Email, and Phone Type)
2013-03-20	1.3	Phase 2.0 Changes to Credit Card Widget (3.1.3, 3.1.10) and changes for consistency (3.1, 3.1.1, 3.1.2, 3.2, 3.2.1, 3.2.2, 5.1.1, 5.2, 5.2.1, 5.2.2, 5.2.3), Removed extension field (3.1.1), replaced 3.1.10 with a new 3.1.10 showing error cases, various copy changes, catch an edge case (3.1.4 #7)

Navigation



Purchase Navigation

2. **Purchase Button** - Takes users to the Purchase landing page or Store page (2.0). This button is highlighted when users are in the Purchase. It also has a rollover menu (see #12)

3. **Categories Menu** - A drop-down menu listing all the categories within the Purchase is displayed on mouse over. The button should have affordances to let users know this will happen. See the Category Menu page for details on the menu. Clicking the button takes users to the All Categories List Page (2.1.4)

4. **Search Field** - The Search field is pre-filled with a prompt to search the Purchase. This text disappears when the user clicks into the field. Searching an empty string also goes to the Search Results page (see 2.2)

5. **Search Button** - Clicking the button submits the search query (even if it is an empty string) and goes to the Search Results page (2.2)

7. **Orders Button** - Takes users to Orders (5.0)

8. **Cart Button** - Takes users to the Cart page (3.0). This button could have a small cart icon to help draw attention to it. This button can have a badge (see #11). Hovering over this button displays a preview of the cart (3.4)

10. **Type Ahead** - The search field will have type ahead or auto-suggest functionality, displaying a menu of common terms that match the letters entered by the user. These terms can be selected to populate the search field

11. **Cart Badge** - When the cart is not empty, a number appears in the upper right corner of the Cart Button indicating the total quantity of items in the cart (up to 99)

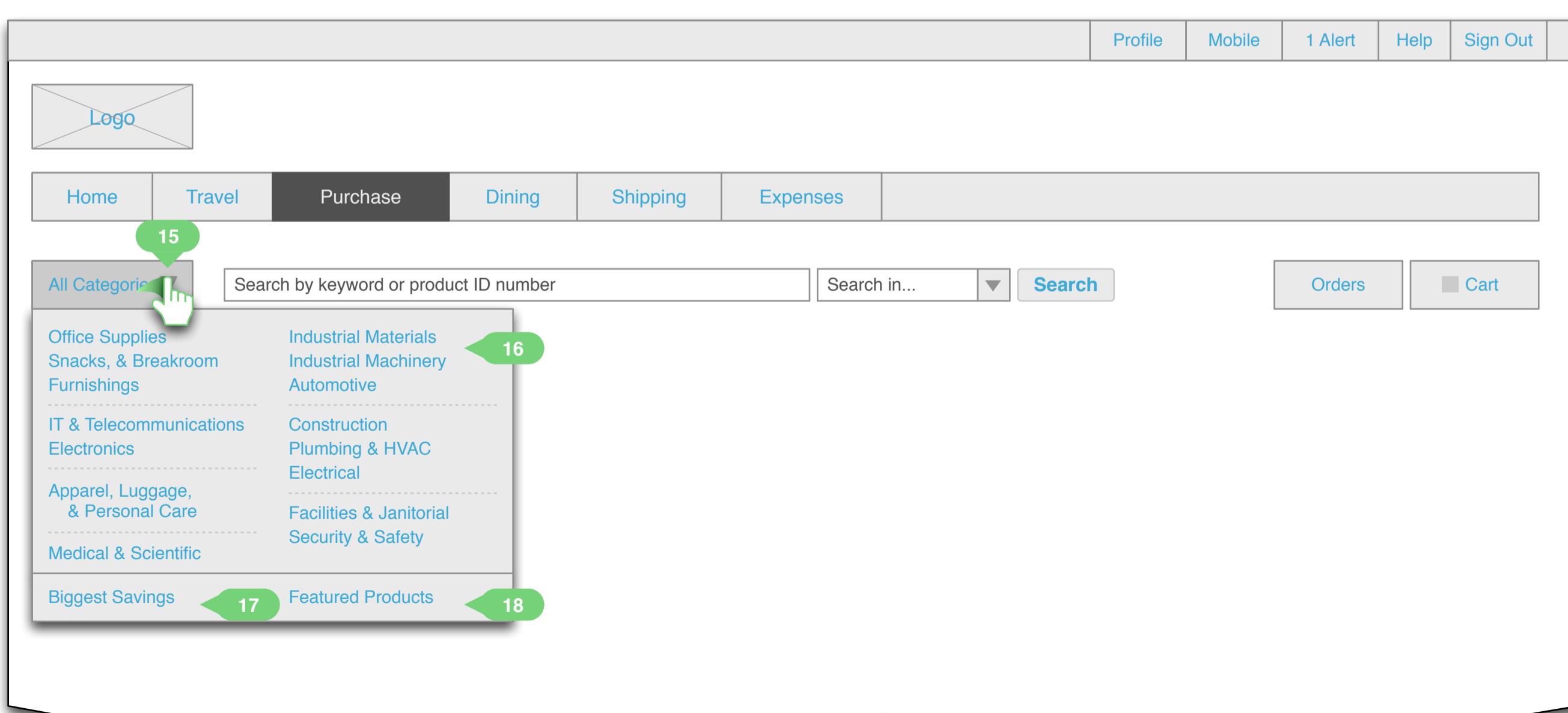
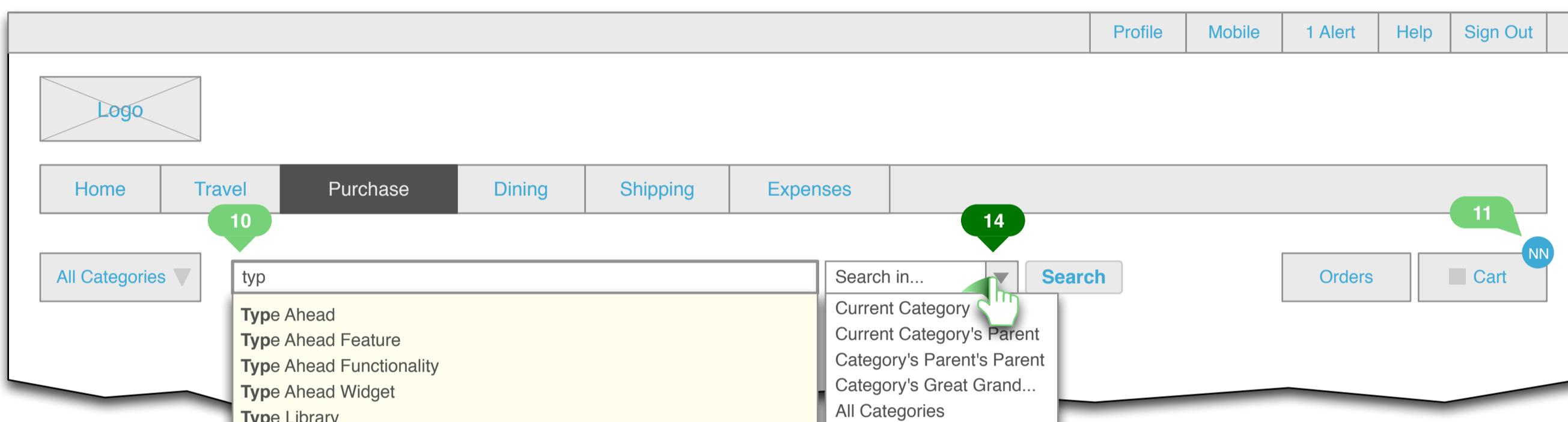
14. **Search Scope Menu** - This menu allows users to restrict the scope of their search. It lists the current category and any parents, grandparents, etc. of that category and an option to search all categories. The menu defaults to selecting the narrowest category possible. If there are no categories selected (e.g., on the Purchase Landing Page), then All Categories is selected and the menu lists all top level categories as options

15. **Categories Menu** - A drop-down menu listing all Purchase Categories is displayed on mouse over. The button should have affordances to let users know this will happen. Clicking the button takes users to the All Categories List Page (2.1.4)

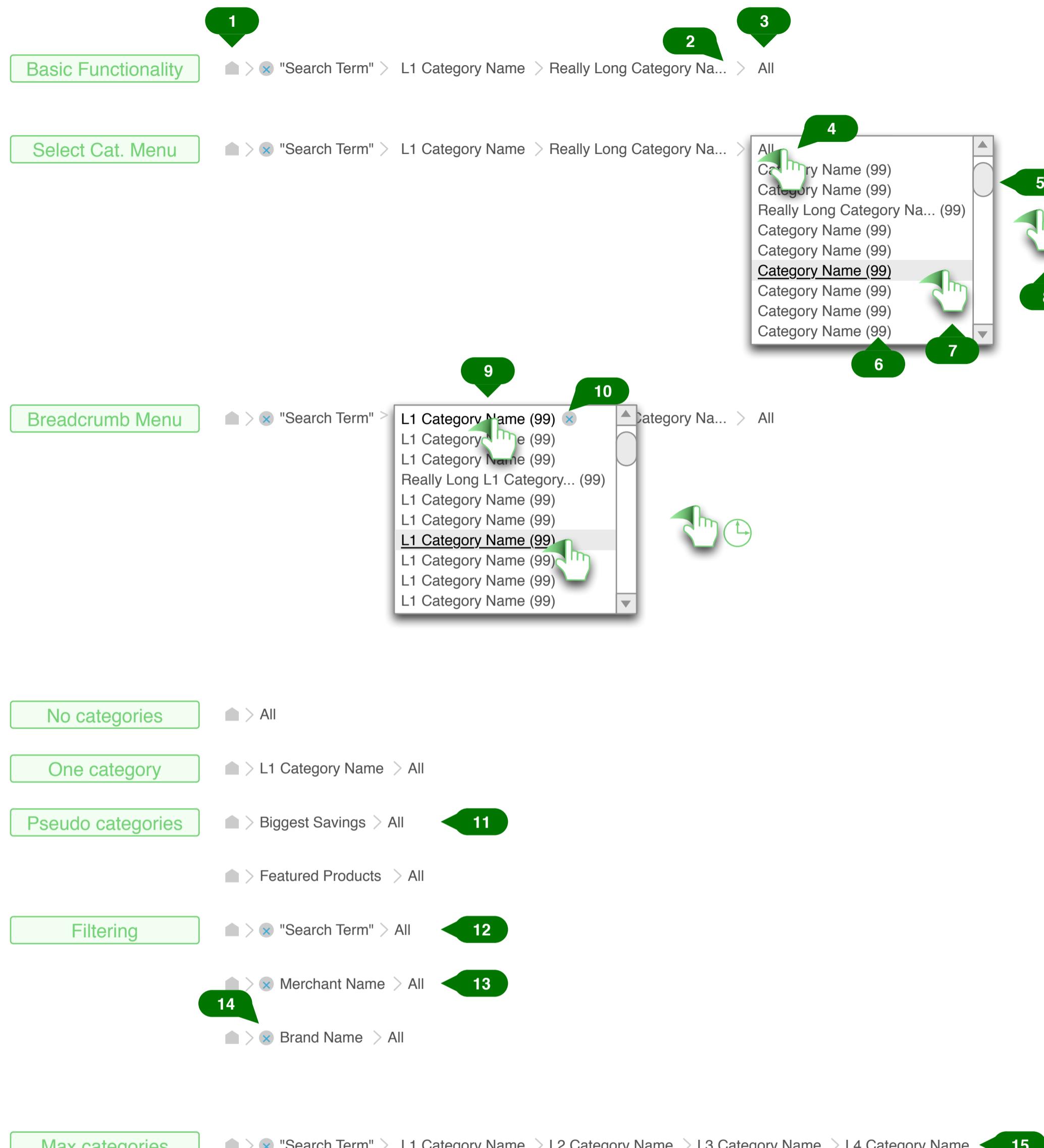
16. **Category Menu Item** - Each Purchase Category has its own menu item. Clicking this menu item takes users to a Category Page (2.1.3) for that category

17. **Biggest Savings Menu Item** - Takes users to a Browse Page (2.1) showing the top items sorted by percentage discounted

18. **Featured Product Menu Item** - Takes users to a Browse Page (2.1) showing the featured products selected by the channel partner



Nav.Breadcrumbs



Breadcrumbs

- Home Icon** - Takes users to the Purchase Landing Page (2.0) when clicked. The trail of breadcrumbs always begins with this icon
- Category Names** - Name should be truncated with trailing ellipses if they are too long
- All Breadcrumb** - Opens up a menu that allows users to drill down to deeper categories (#4). The trail of breadcrumbs always ends with this breadcrumb unless four levels of categories are already displayed, the current category being displayed has no children, or the current page is an item detail page (2.3)
- Category Menu** - This menu appears on hover. The first item on the list returns the menu to its closed state without making a selection. Underneath that, all categories at the current level that have hits are listed (i.e., all categories who's number of hits (#6) is greater than 0). Selecting an item either navigates to the results for that category (if the user is browsing) or filters the current results based on that category (if the user is searching or filtering)
- Scrollbar** - The Category Menu (#4) is sized dynamically to hold up to 10 categories. If there are more than 10, then the menu should scroll
- Number of Hits** - The number of items in the list of products currently displayed (including the effects of any other filters) that match that category
- Menu Hover State** - The individual menu items have their own hover state
- Close Menu Timer** - The menu should close automatically if the user hovers off of it for more than 1 second
- Category Name Menu** - Hovering over the category name of one of the breadcrumbs displays this menu. It is the same as the Category Menu (#4) except as noted below. The breadcrumb's current category is first item on the menu. Selecting this item removes all breadcrumbs to the right of this one and updates the page as needed
- Remove Category Breadcrumb** - This button appears next to the current category. Clicking it removes this breadcrumb and all breadcrumbs to the right of it and updates the page as needed
- Biggest Savings & Featured Products** - Biggest Savings and Featured Products are not categories, but they appear after the Home Icon. They do not spawn menus on hover. Clicking on them removes any subsequent breadcrumbs and updates the page as needed
- Search Breadcrumb** - Search Terms can also serve as breadcrumbs. These items become the top level of the hierarchy, filtering the list of items displayed. They do not spawn menus on hover. Clicking on them removes any subsequent breadcrumbs and updates the page as needed
- Merchant & Brand** - When users click on the merchant name or brand name on the Item Detail page (2.3), or the storefront link on the Merchant Detail page (2.5), they are taken to Browse pages (2.1) filtered by what they clicked on. On these pages the merchant or brand should be preselected in the filters, and the breadcrumbs should start with the merchant or brand breadcrumb. These breadcrumbs do not spawn menus on hover. Clicking on them removes any subsequent breadcrumbs and updates the page as needed
- Remove Breadcrumb** - The Search, Merchant, and Brand breadcrumbs can be removed from the breadcrumb trail by clicking this button. Removing one of these breadcrumbs keeps any other existing breadcrumbs or search filters intact and updates the page as needed
- Longest Breadcrumb Trail** - At most the breadcrumbs can contain 6 items: the home icon, a special breadcrumb (#12 or #13), and then up to 4 categories or fewer categories and a category menu (#3)

1.0 Product Home ---

The wireframe illustrates the layout of the Product Home page. At the top is a header bar with a logo, navigation links (Profile, Mobile, 1 Alert, Help, Sign Out), and a search field. Below the header is a navigation bar with links: Home, Travel, Purchase, Dining, Shipping, and Expenses. A 'Check out what's new:' module features a large image placeholder labeled 'Home Page Content' with a green callout '1'. To the right are three vertical columns: 'SMB Company Logo', 'Quick Links' (with a large image placeholder labeled 'Home Page Content'), and 'Help' (with a large image placeholder labeled 'Home Page Content'). On the left side, there is a 'Purchase' module containing a search bar with a 'Search' button (labeled '4') and other content. Below the Purchase module are three expandable sections: 'Trip Planner', 'Expense Reporting', and 'Reservations (0 upcoming)'.

Product Home

- Purchase Module** - Add a module containing Purchase content to the Product Home page. This module can be expanded and collapsed
- Search Field** - Allows users to search the Purchase directly from the home page. Works the same way as the field in the navigation (see Navigation #4 & #5), taking the user to a results page (2.2)

1.3 Support Dashboard

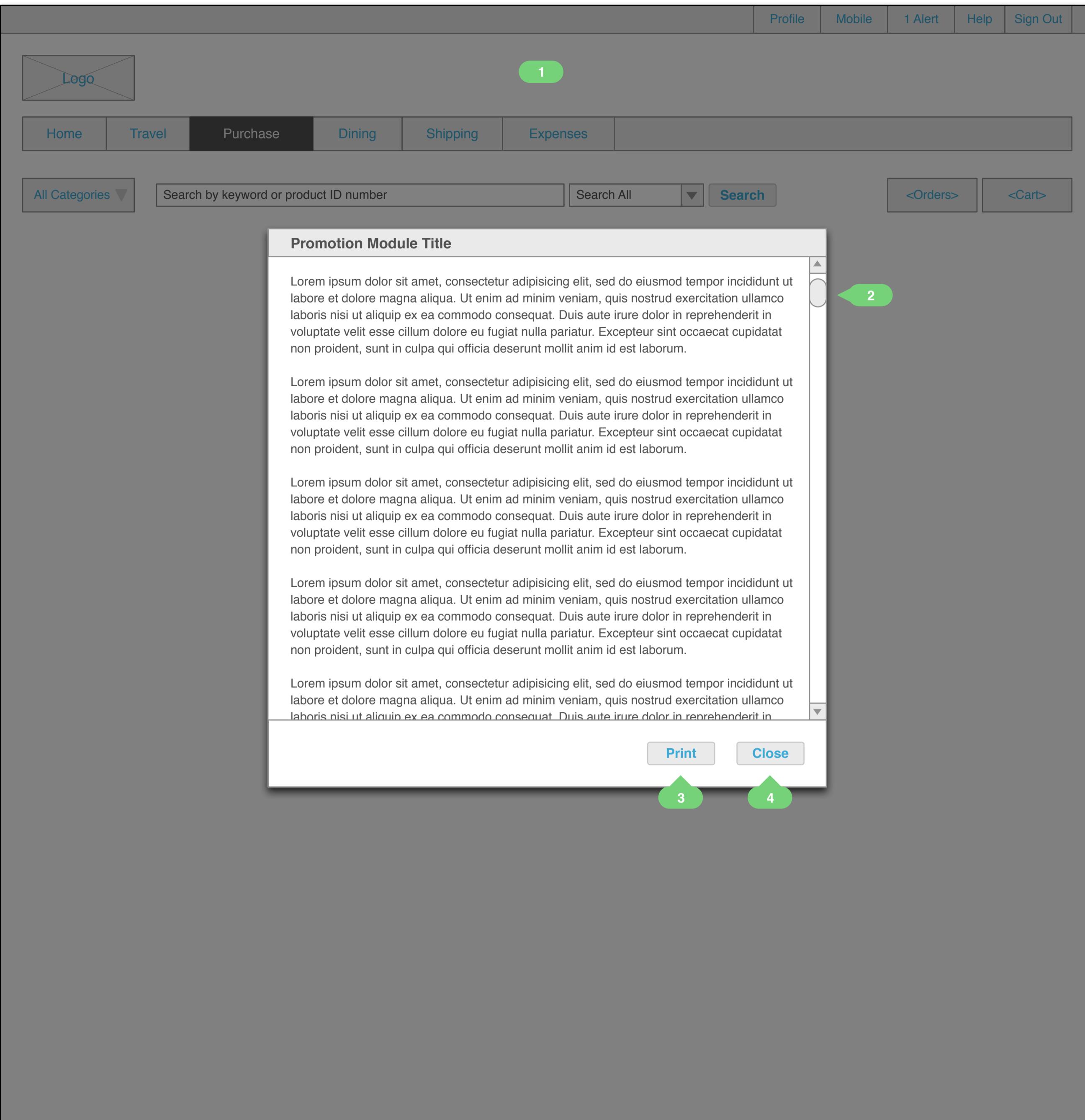


Support Dashboard

Support users use the Dashboard to launch the order search tool.

1. **Dashboard** - This page lives somewhere within the dashboard
2. **Purchase Administrators** - A new section will be added to the dashboard
3. **Search Purchase Orders Link** - Opens Purchase's Support Order Search Page (5.1.1) in a new window

1.4 Promotion Modal

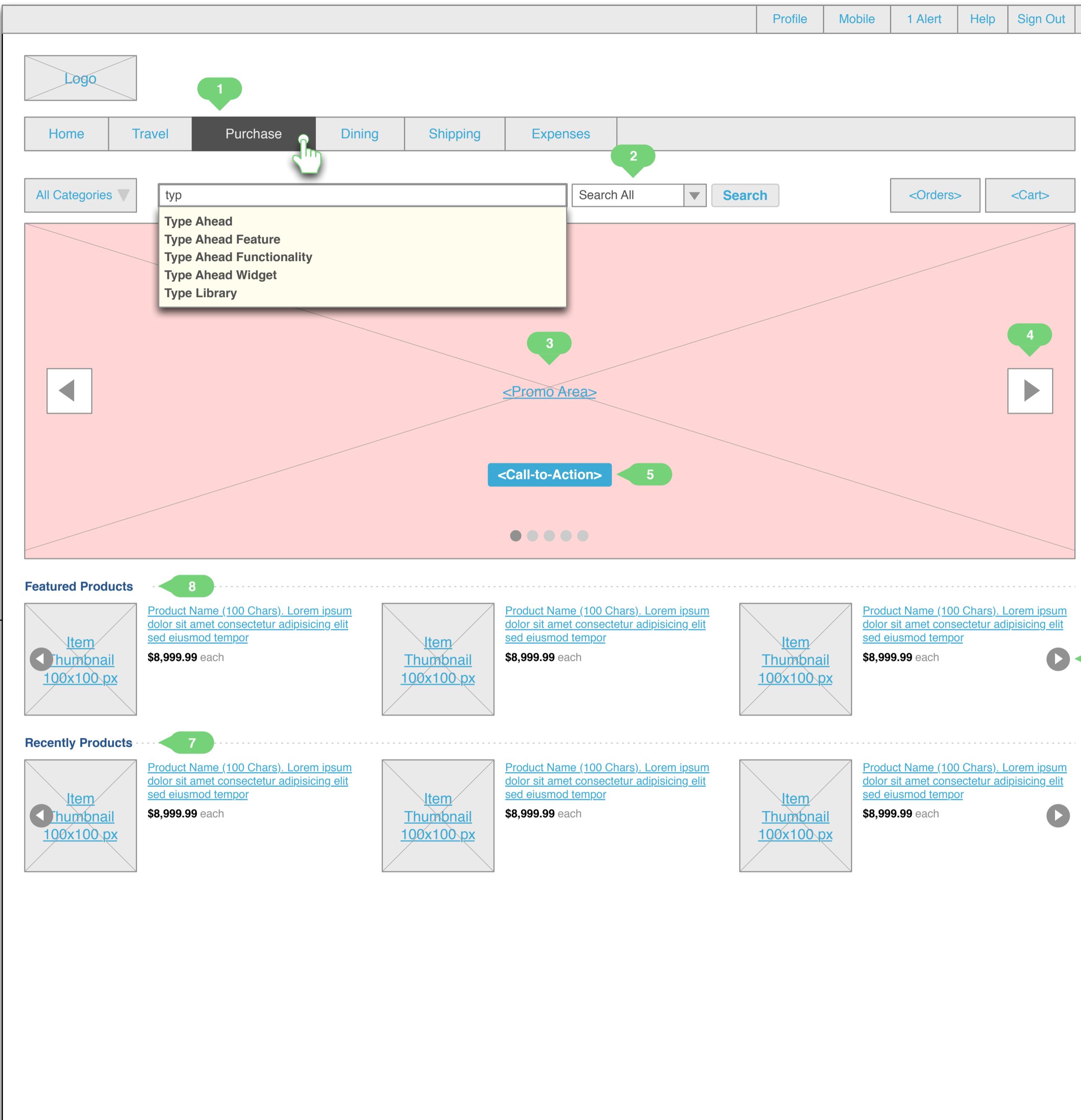


Promotion Modal

This modal appears on top of the page when users click for more information about a promotion.

1. **Modal** - The overlay is modal, meaning the page beneath the overlay is grayed out and cannot be interacted with. Users must choose an option in the overlay or dismiss it to proceed
2. **Scrollbar** - The modal will scroll as needed
3. **Print Button** - Sends the contents of the modal to the printer
4. **Close Button** - Closes the modal, returning the user to the page below

2.0 Store (Purchase Landing Page) ---



Store (Purchase Landing Page)

This is the page users see when they come to the Purchase section.

1. **Purchase Navigation** - Users reach this page by clicking on this button. The button should remain highlighted while users are within the Purchase
2. **Search Scope Menu** - On the landing page, the menu lists options to select each top level category (except meta categories like biggest savings or featured items). If no category is selected, then all categories are searched
3. **Promo Area** - A rotating carousel for promotional messaging based on similar functionality used elsewhere on the platform. When possible, the content of this promo should be targeted to the user.
The content for this promo will be provided by the channel partner or product marketing
4. **Promo Navigation** - Allows users to go to the next or previous promo
5. **Promo Call-to-Action** - Most promos should have specific calls-to-action that take users to the specific place to perform that action
6. **Recently Viewed Items** - A list of the most recent items the user has viewed (most recent first). If there are no recently viewed items, then additional recommendations are displayed
7. **Recommended Items** - A list of items provided by the relevance team, ideally personalized for the user, but also supporting the possibility that the user is anonymous. The specific nature of these will change to test which types of recommendations perform best. The header of the section should also change to reflect the type of recommendations currently displayed
8. **Recommended Items Arrow Buttons** - Widgets such as Recommended Items and Recently Viewed Items should have arrow buttons on either end of them. Clicking a button shows the next or previous three items in the list. Each list should contain a maximum of 15 items (or 5 clicks worth). The list is circular, moving past the end starts over at the beginning and vice versa

2.1 Browse - Grid



This wireframe illustrates the 'Browse - Grid' interface for a purchase application. It features a header with navigation links (Profile, Mobile, 1 Alert, Help, Sign Out) and a logo. Below the header is a top navigation bar with categories: Home, Travel, Purchase (selected), Dining, Shipping, and Expenses. A green callout labeled 16 points to the Purchase button.

The main content area contains a search bar with a dropdown menu (All Categories) and a search input field. A green callout labeled 17 points to the All Categories dropdown. To the right of the search bar are buttons for Orders (green callout 4) and Cart (green callout 5). A green callout labeled 16 also points to the search bar area.

Below the search bar is a breadcrumb trail: L1 Category Name > L2 Category Name > All. A green callout labeled 17 points to the breadcrumb trail. To the left of the breadcrumb is a 'Filter Options' button with a plus sign (green callout 3).

The main content area displays a grid of product items. Each item card includes:

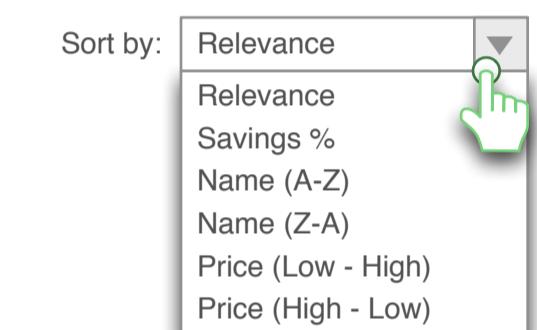
- Thumbnail:** An image placeholder with the word 'Item' and dimensions '100x100 px'.
- Name:** Product Name (e.g., 100 Chars. Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor incididunt ut...).
- Image Availability:** A message indicating 'No Image Available'.
- Manufacturer/Brand:** Name of Manufacturer/Brand and Sold by: Name of Merchant.
- Price:** \$8,999.99 each.
- Quantity:** QTY 1 input field.
- Add to Cart:** A blue 'Add' button.
- Shipping:** A green callout labeled 8 points to the price, and another green callout labeled 9 points to the 'Add' button.
- Sort By:** A dropdown menu with options: Relevance (selected), Relevance, Savings %, Name (A-Z), Name (Z-A), Price (Low - High), and Price (High - Low). A green callout labeled 16 points to the sort by dropdown.
- Results Count:** Products found: 999.

Annotations throughout the wireframe include green numbers (1 through 17) and arrows pointing to specific UI elements like buttons, dropdowns, and text fields. At the bottom of the grid, a footer indicates 'Showing 1-150 · More results ▾'.

Browse - Grid

This page shows the basic functionality for viewing a set of products. It is specific to a user browsing products by category, but most of the functionality applies to other situations as well. There is no pagination, the next set of results is loaded and displayed as users scroll down the page. The list should be built in a way that allows users to return to their place in the list when using the browser's back button or Back to List buttons in the interface. The order of items listed is from left to right then top to bottom (e.g., a "Z" pattern).

- Current Category Breadcrumb** - Show the current category with a menu to navigate to the browse lists (2.1) of sibling categories (see Nav.Breadcrumbs)
- Category Menu** - Allows navigation to the browse lists (2.1) of children categories of the current category (see Nav.Breadcrumbs)
- Filters** - Control to expand the filters. The filters should be either expanded or collapsed based on the state the user most recently left them in. If there is no previous state, they should be expanded. See 2.1.2 for more details
- Sort Menu** - Provides options for the sorting of the list. The sort menu should default to the last selection the user made in the menu. If there is no previous selection, then it defaults to relevance unless otherwise noted (e.g., Biggest Savings sorts by savings)



- Number of Results** - The total number of items in the current set of results (after filters). Before the results have loaded in, it displays a message saying "Searching for products"

- Item Thumbnail** - Takes users to the Item Detail (2.3) page for that item
- Item Name Link** - Takes users to the Item Detail (2.3) page for that item
- Quantity Text Field** - Allows users to enter the quantity of items to add to their cart. It is pre-populated with the minimum order quantity for this Merchant (1 by default)
- Add to Cart Button** - Add the item to the cart and displays a confirmation overlay (3.3). An error message is displayed when users attempt to add items with a quantity less than the minimum (see #23)

- Free Shipping Icon** - Callout items that have free shipping. This is not displayed if all items have free shipping (e.g., due to a promotion, see 2.1.1 #5)

- Rollover** - The entire item should highlight on rollover. Clicking anywhere within the item that is not a button with other functionality takes the user to the item detail page (2.3)

- More Results Link** - As the user scrolls down the page, additional results are loaded and displayed dynamically up to a set number of results. Once that limit is reached, results stop loading, and this link is displayed. Clicking this loads the next set of results above this link.

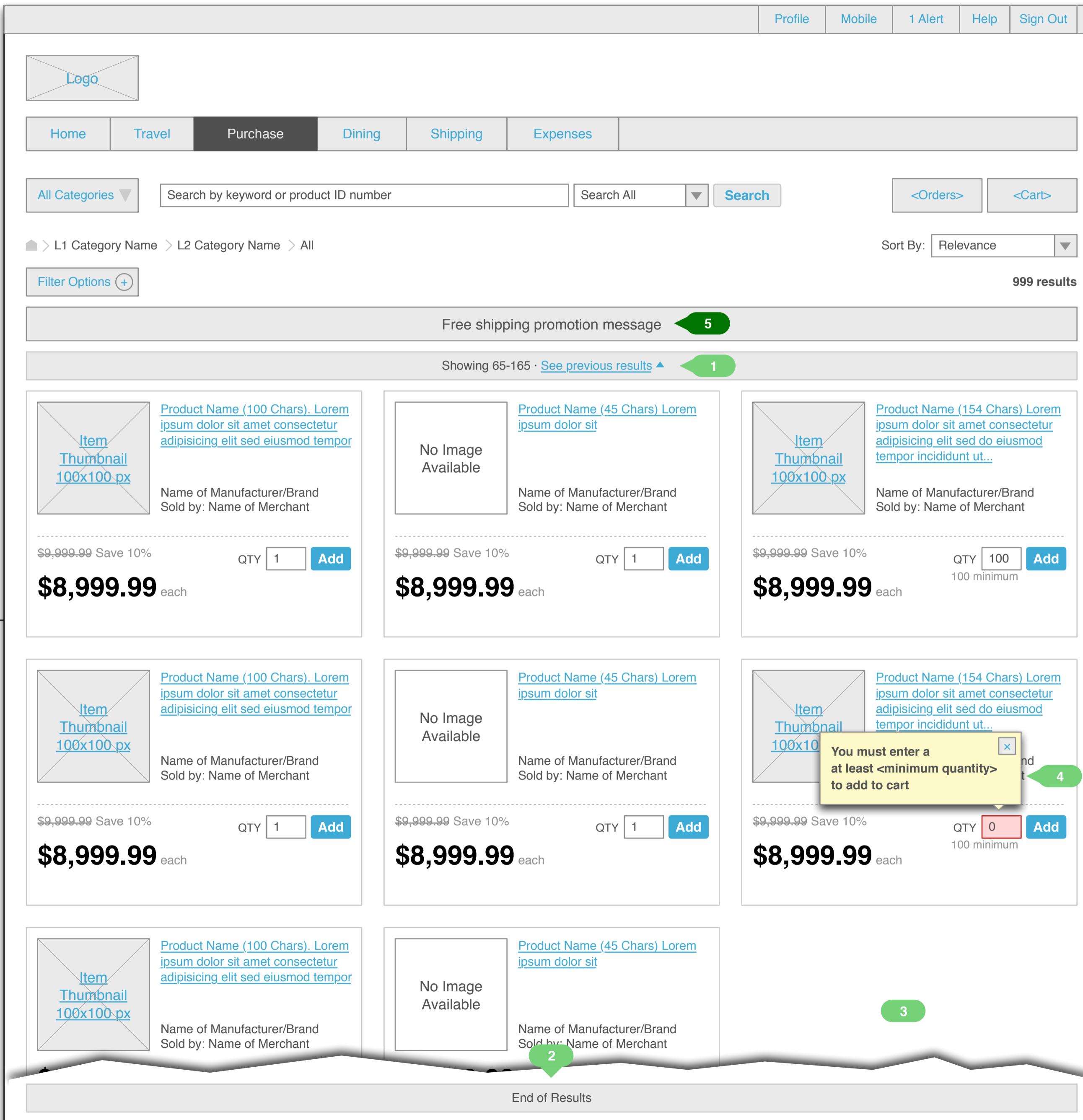
This can be repeated until there are no more results and the link is no longer displayed

- Truncate** - Product names that are too long should be truncated. Hovering over the title will display a tool tip with the entire product name

- Search Scope Menu** - The scope of the search is set search all of Purchase

- Anchor Key UI** - The filters, breadcrumbs, sort menu, and number of results should remain anchored at the top of the browser viewport when users scroll down the page

2.1.1 Browse - Scrolling & Errors



The wireframe illustrates a product listing page with the following features and annotations:

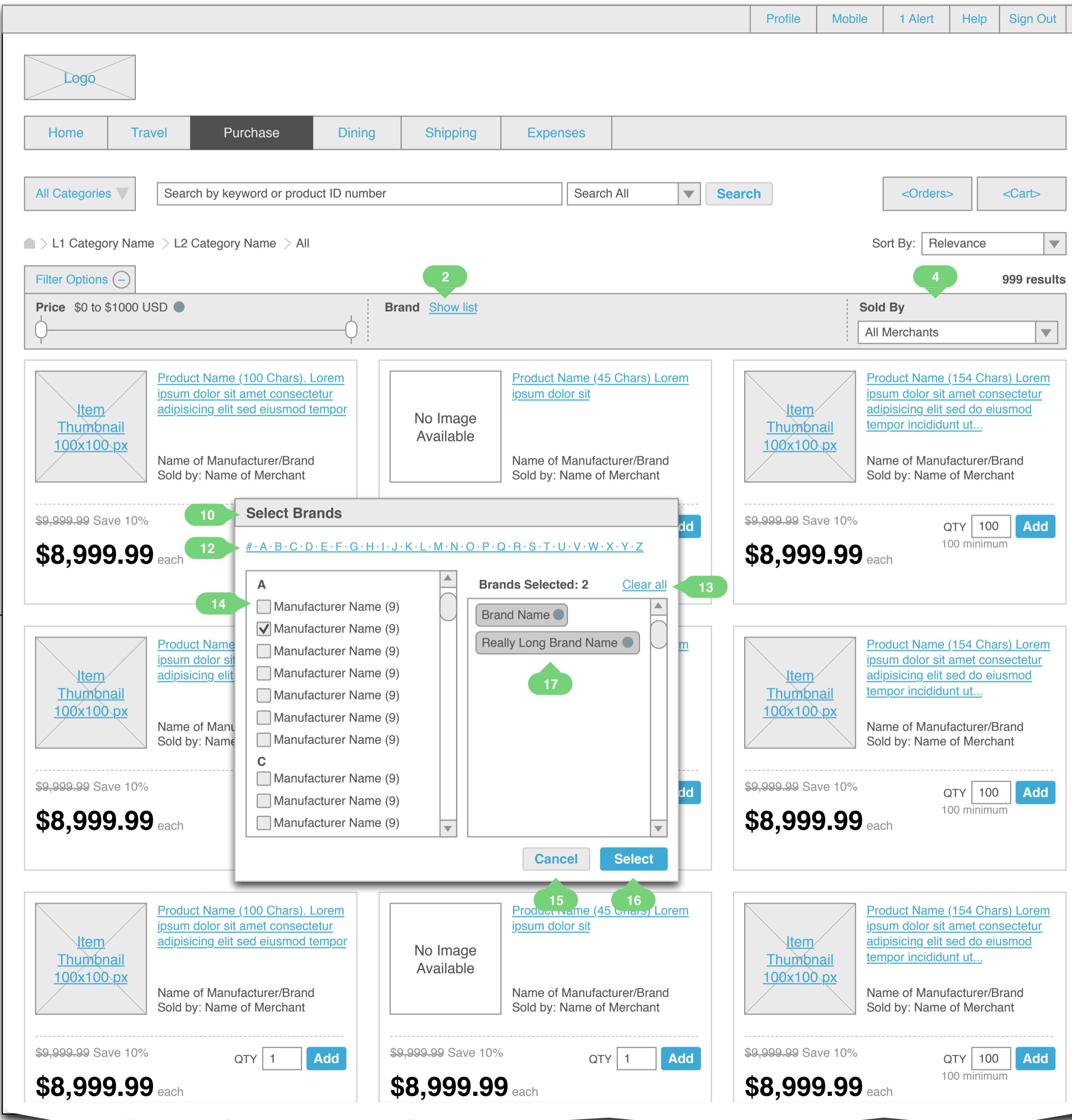
- Header:** Logo, Profile, Mobile, 1 Alert, Help, Sign Out.
- Navigation:** Home, Travel, Purchase (selected), Dining, Shipping, Expenses.
- Search:** All Categories, Search by keyword or product ID number, Search All, Search button, <Orders>, <Cart>.
- Breadcrumbs:** L1 Category Name > L2 Category Name > All.
- Sort By:** Relevance.
- Results Count:** 999 results.
- Free Shipping Promotion:** Free shipping promotion message (highlighted with a green arrow labeled 5).
- Pagination:** Showing 65-165 · See previous results (highlighted with a green arrow labeled 1).
- Product Listings:** The main area displays 16 products in a grid. Each product card includes:
 - Thumbnail:** Placeholder for item thumbnail.
 - Name:** Product Name (variable length).
 - Image:** Placeholder for image, labeled "No Image Available".
 - Manufacturer/Brand:** Name of Manufacturer/Brand.
 - Sold By:** Name of Merchant.
 - Price:** \$8,999.99 each.
 - Quantity:** QTY 1.
 - Add to Cart:** Add button.
- Quantity Validation:** A modal overlay on the third product card states: "You must enter a quantity of at least <minimum quantity> to add to cart" (highlighted with a green arrow labeled 4).
- End of Results:** An "End of Results" message is visible at the bottom of the page (highlighted with a green arrow labeled 3).
- Annotations:** Green arrows numbered 1 through 5 point to specific UI elements: 1 points to the pagination, 2 points to the second product card, 3 points to the end of results message, 4 points to the quantity validation modal, and 5 points to the free shipping promotion banner.

Browse - Scrolling & Errors

This page details some of the other functionality related to loading while scrolling.

- See Previous Results Link** - This is shown if a user scrolls down several "pages" on a list, clicks to view an item detail, and then clicks either the browser's back button or a Back to List button. The list begins with the item the user clicked on, and continues. The Previous Results link loads the previous "page" of results, sliding the currently shown results down the page. The link remains, allowing users to page backwards until the beginning of the list is reached.
- End of List** - Informs users that they have reached the end of the list of results.
- Ragged List** - The list can end (or begin, if a user has paged backwards, see #20) with a partial row.
- Error Overlay** - If users try to add an item to the cart with a quantity less than the minimum quantity (the default minimum quantity is 1), the field is highlighted and an error message appears as an overlay, with a button to dismiss it.
- Free Shipping Banner** - If all items ship for free, display a banner promoting free shipping at the top of the list of results. This banner should scroll with the results as opposed to being anchored with the filters. If only select items ship for free, see 2.0 #11.

2.1.2 Filters (layer)

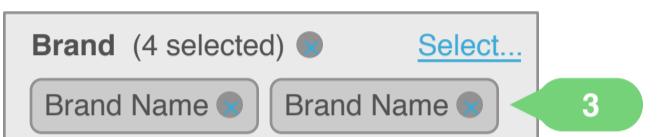


The wireframe illustrates the 'Filters (layer)' feature on the Purchase page. It shows a header with a logo, navigation tabs (Home, Travel, Purchase, Dining, Shipping, Expenses), a search bar, and filter options. A modal window titled 'Select Brands' is open, listing manufacturers with checkboxes. Various numbered callouts (1-17) point to specific UI elements like filters, counts, and the modal itself.

Filters (layer)

Product lists can be filtered by the user. The list updates automatically after the value of a filter is changed.

- 1. Price Slider** - Filters the list list based on the price range set. The values for the slider are based on the minimum and maximum prices for the current list. The text displaying the values updates as the user moves the slider. The list updates on mouse off. The values are not saved with the most recently used values. Clicking the "X" resets the filter to its original state
- 2. Manufacturer Filter** - Opens the Select Manufacturers Overlay (#10). The values are not saved with the most recently used values



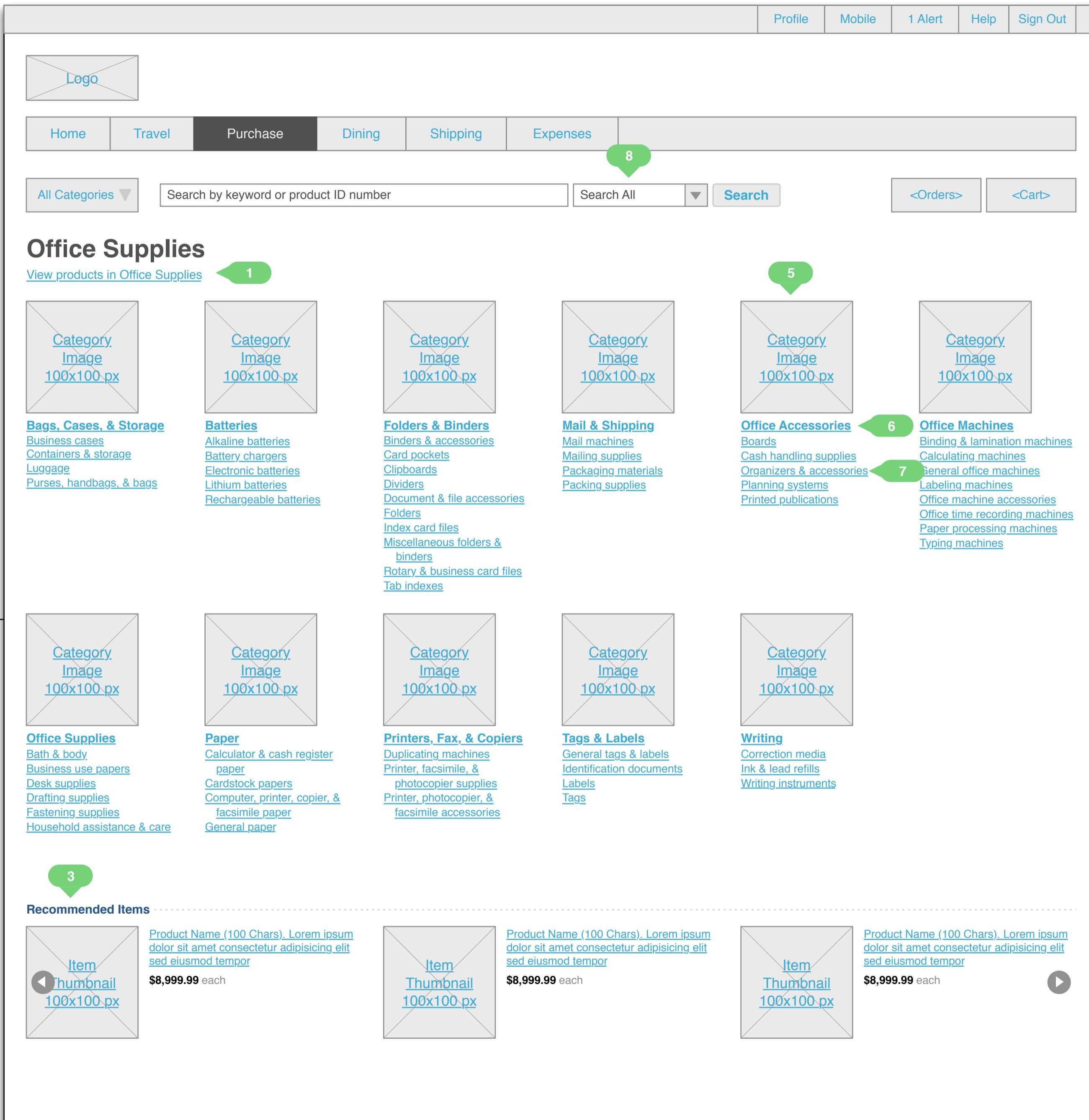
- 3. Remove Filter Button** - Removes the associated filter
- 4. Merchant Menu** - Displays a list of all merchants with items in the current results set along with the number of matches for each. Selecting a merchant filters the list on mouse up. The values are not saved with the most recently used values. Clicking the "X" removes the filter

Name of Merchant (999)

- 10. Select Manufacturers Overlay** - Displayed when users click the Manufacturers Filter link (#2)

- 11. Alphabetical Index Links** - Jumps the list to the manufacturer names beginning with the letter selected
- 12. Clear All Link** - deselects all manufacturers
- 13. Manufacturer Checkbox** - Each manufacturer is displayed along with a checkbox and the number of matches. Multiple manufacturers can be selected. If the manufacturers filter is already active, the selected manufacturers are checked when the overlay is opened
- 14. Cancel Button** - Closes the overlay without saving any selection
- 15. Select Button** - Filters the list by the selected manufacturers, displays the number of manufacturers selected (#2), and closes the overlay
- 16. Selected Manufacturer** - A list of all currently selected with buttons to remove each one. The list will scroll if needed

2.1.3 Category Page



This wireframe illustrates the 'Category Page' for the 'Office Supplies' category. The page features a header with a logo, navigation links (Home, Travel, Purchase, Dining, Shipping, Expenses), a search bar, and user account options (Profile, Mobile, 1 Alert, Help, Sign Out). A green callout labeled '8' points to the 'Purchase' link in the navigation bar.

Office Supplies

[View products in Office Supplies](#)

The main content area displays a grid of category cards:

- Bags, Cases, & Storage**: Includes links to Business cases, Containers & storage, Luggage, and Purses, handbags, & bags.
- Batteries**: Includes links to Alkaline batteries, Battery chargers, Electronic batteries, Lithium batteries, and Rechargeable batteries.
- Folders & Binders**: Includes links to Binders & accessories, Card pockets, Clipboards, Dividers, Document & file accessories, Folders, Index card files, Miscellaneous folders & binders, Rotary & business card files, and Tab indexes.
- Mail & Shipping**: Includes links to Mail machines, Mailing supplies, Packaging materials, and Packing supplies.
- Office Accessories**: Includes links to Boards, Cash handling supplies, Organizers & accessories, Planning systems, and Printed publications.
- Office Machines**: Includes links to Binding & lamination machines, Calculating machines, General office machines, Labeling machines, Office machine accessories, Office time recording machines, Paper processing machines, and Typing machines.
- Office Supplies**: Includes links to Bath & body, Business use papers, Desk supplies, Drafting supplies, Fastening supplies, Household assistance & care.
- Paper**: Includes links to Calculator & cash register paper, Cardstock papers, Computer, printer, copier, & facsimile paper, General paper.
- Printers, Fax, & Copiers**: Includes links to Duplicating machines, Printer, facsimile, & photocopier supplies, Printer, photocopier, & facsimile accessories.
- Tags & Labels**: Includes links to General tags & labels, Identification documents, Labels, and Tags.
- Writing**: Includes links to Correction media, Ink & lead refills, and Writing instruments.

A green callout labeled '3' points to the 'Recommended Items' section at the bottom left.

Recommended Items

- Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor \$8,999.99 each
- Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor \$8,999.99 each
- Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor \$8,999.99 each

Category Page

This is the landing page for when users navigate to a category via the Categories menu or the breadcrumbs. The last category in any given branch (typically the Fourth Level Category) should display a browse page (2.1) instead of a category page.

1. **View Category Products Link** - Clicking this link takes users to a product results list (2.1) filtered for this category
3. **Recommended Items** - A list of items within the current category provided by the relevance team, ideally personalized for the user, but also supporting the possibility that the user is anonymous
5. **Category Image** - An image representing each child category of the current category that links to either the category page for the child category or a product list for that it (2.1)
6. **Child Link** - A link for each child category of the current category that takes users to either the category page for the child category or a product list for that it (2.1)
7. **Grandchild Link** - Each child category has a link to each of its child categories (i.e., the grandchildren of the current category) that takes users to either the category page for the grandchild category or a product list for that it (2.1)
8. **Search Scope Menu** - The scope of the search is set search all of Purchase

2.1.4 All Categories List



- Home
- Travel
- Purchase
- Dining
- Shipping
- Expenses

All Categories  Search by keyword or product ID number  Search All  **Search**

All Categories

1

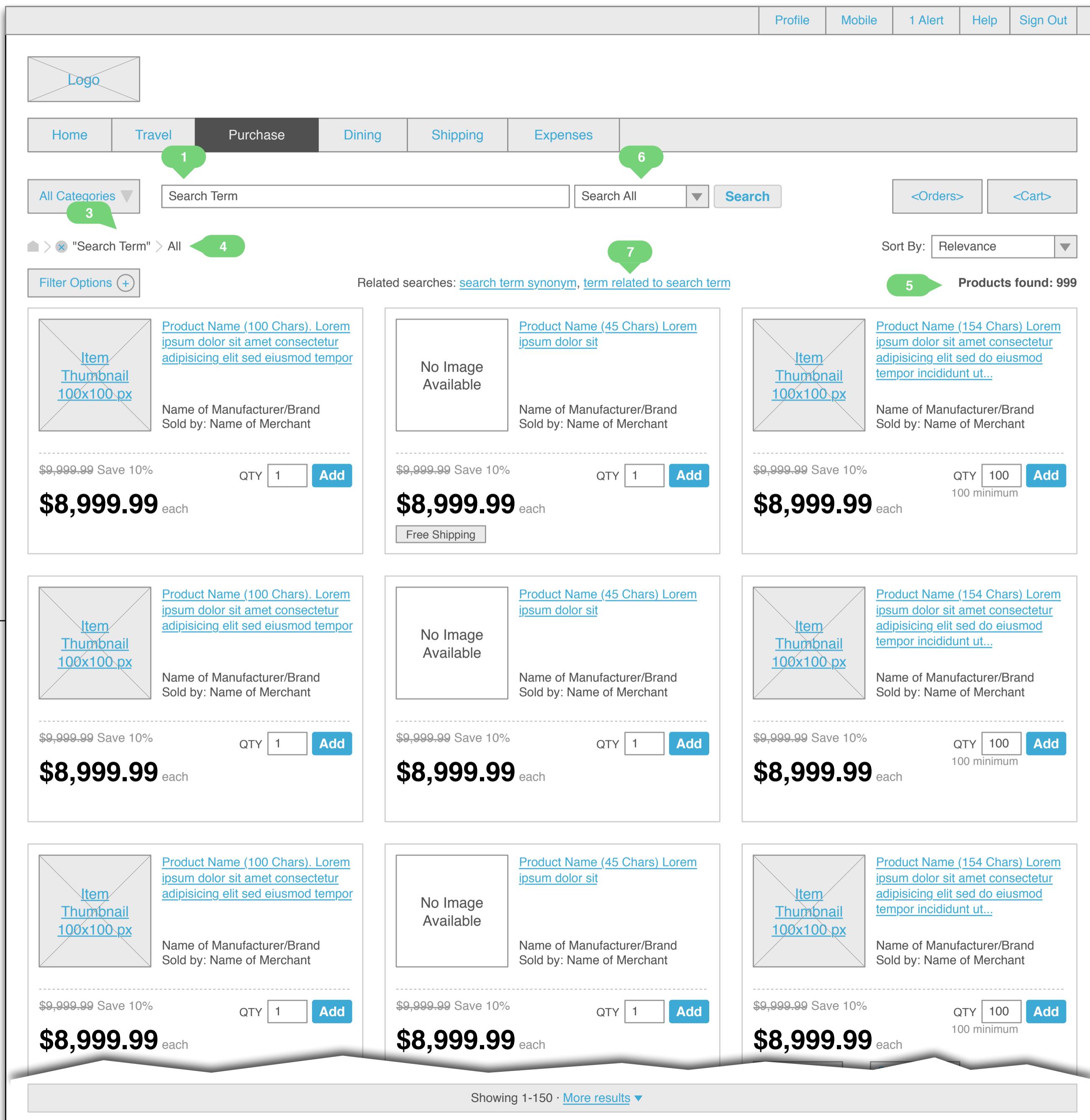
Office Supplies	Snacks, & Breakroom	Furnishings	IT & Telecommunications	Electronics	Apparel, Luggage, & Personal Care
Arts & Crafts	Beverages	Clocks	Communications Devices	Audio & Visual Equipment	Bags
Classroom Decoratives	Candy	Desks & Tables	Components	Batteries	Bath & Body
Desk Accessories	Food	Office Furniture	Computer Accessories	Binding & Lamination Machines	Business Cases
Desk Supplies	Household Appliances	Rugs & Mats	Computer Equipment	Calculating Machines	Household Assistance & Care
Educational Materials	Kitchen Appliances	Seating	Computers	Duplicating Machines	Luggage
Fastening Supplies	Kitchenware	Signage	DSL Equipment	Labeling Machines	
Folders & Binders		Storage	Electronic Reference Material	Office Machines	
Fun & Recreation		Window Treatments	Network Service Equipment	Time Recording Machines	
Mailing Supplies			Software		
Paper					
Printed Publications					
Tags & Labels					
Writing					
Industrial Machinery	Industrial Materials	Automotive	Construction	Electrical	Plumbing & HVAC
Agricultural & Landscape Machinery	Adhesives & Sealants	Automotive Specialty Tools	Concrete, Cement, & Plaster	Circuit Protection Devices	Air Circulation
General Industrial Machinery	Containers & Storage	Braking Systems	Construction & Maintenance Support	Electrical Boxes, Enclosures, & Fittings	Fluid & Gas Distribution
Hand Tools	Electronic Components	Drivetrain Systems	Construction Services	Electrical Cable	Heating
Hydraulic Machinery	Fabrics & Leather Materials	Engine Coolant System	Doors, Windows, & Glass	Electrical Hardware & Supplies	Industrial Filtering & Purification
Industrial Process Machinery	Gaseous Fuels & Additives	Exhaust and Emission Controls	Exterior Finishing	Electrical Wire	Industrial Pumps & Compressors
Institutional Food Services	Grinding, Polishing, & Smoothing Materials	Exterior Vehicle Lighting	General Construction Materials	Lamps	Plumbing & HVAC Services
Equipment	Hardware	Fuel Tanks & Systems	Heavy Construction Machinery	Lighting & Fixtures	Plumbing Fixtures
Oil & Gas Equipment & Services	Industrial Use Papers	Steering System	Interior Finishing	Lugs, Connectors, & Terminals	
Pneumatic Machinery	Lubricants & Anti-Corrosives	Trim & Exterior Covering	Structural Materials & Basic Shapes	Power Conditioning Equipment	
Raw Materials Processing Machinery	Machined Raw Stock	Vehicle Bodies & Trailers		Switches, Controls, & Relays	
Textile & Fabric Machinery	Material Handling Machinery & Equipment	Vehicle Safety & Security		Wire Management	
Workshop Machinery	Packaging & Packing	Wheels & Wheel Trims		Components & Busways	
	Paints, Primers, & Finishes	Windshield Wipers			
	Power Generation & Distribution				
	Rope, Chain, Cable, Wire, & Strap				

All Categories List

This page lists all categories in the Purchase and all their child categories.

- Breadcrumbs** - This page has no breadcrumbs
- Category Link** - A link for each top category of the Purchase. It links to a the Category Page (2.1.3) for that category
- Child Link** - Each top category has a link to each of it's child categories that takes users to the Category Page (2.1.3) for that child category

2.2 Search Results



This wireframe shows the search results page for the 'Purchase' category. The interface includes a header with a logo, navigation menu, search bar, and sorting options. The main content area displays a grid of products with details like price, quantity, and add-to-cart button. A sidebar on the right provides search-related links and information.

Search Results

This shows a list of products that are the results from a search. The functionality is the same as the Browse page (2.1) except as noted below.

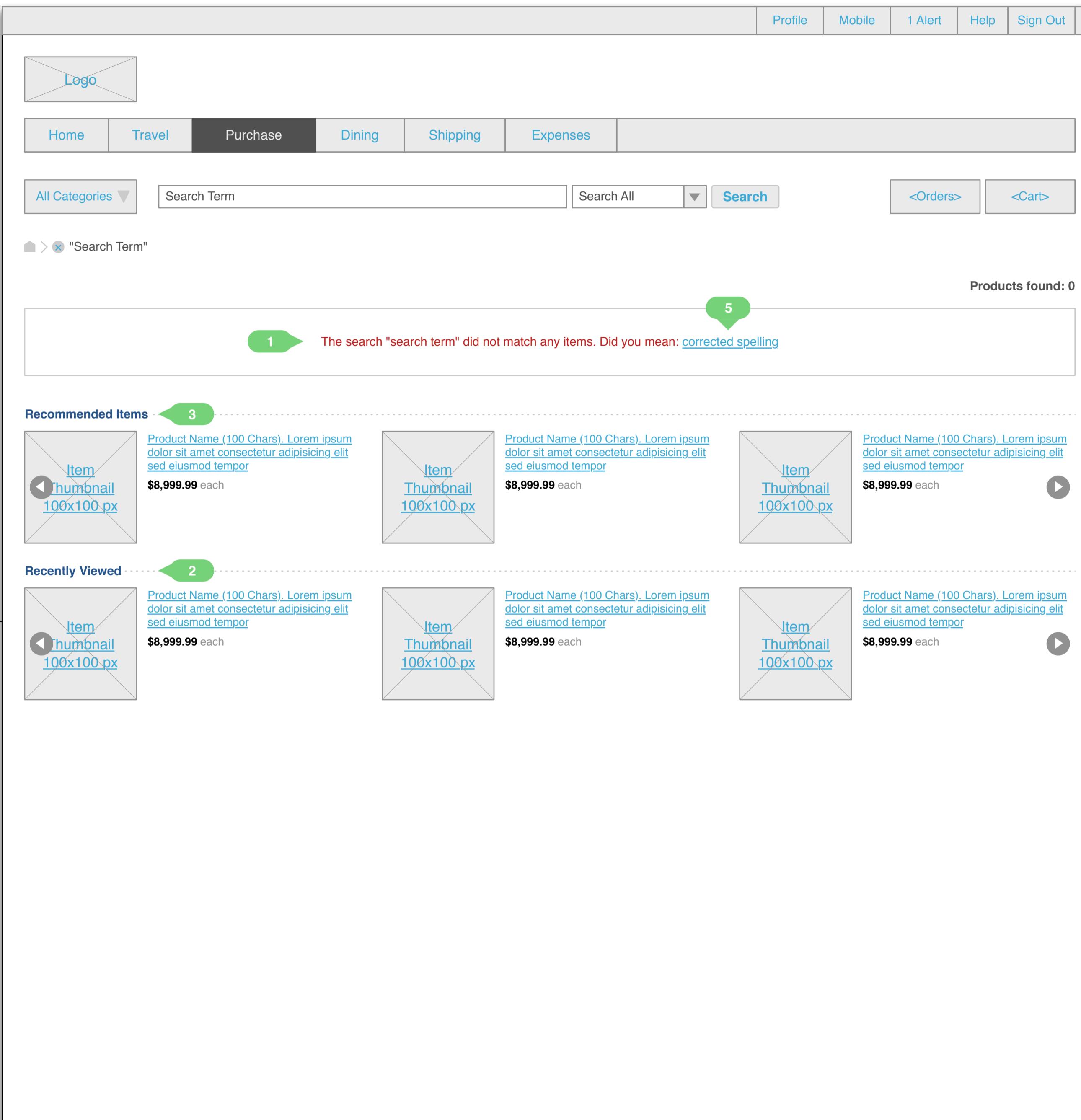
- Search Term Text Field** - Populate it with the term that was searched for
- Search Term Breadcrumb** - The search term (truncated if necessary) becomes the top level breadcrumb (see Nav.Breadcrumbs)
- Category Menu** - Allows users to filter the search results by categories. Categories without hits should not be displayed. If a category was selected in the Search Scope Menu when the search was performed, the breadcrumbs should reflect that categorization (see Nav.Breadcrumbs)
- Number of Results** - The total number of results in the list (after filters have been applied)
- Search Scope Menu** - The scope of the search is set search all of Purchase
- Related Search Links** - Display related search terms, synonymous search terms, corrected spellings, and other relevant searches. Clicking a link performs that search

Related searches: [search term synonym](#), [term related to search term](#)

Products found: 999

Showing 1-150 · [More results ▾](#)

2.2.1 Search Results - No Results

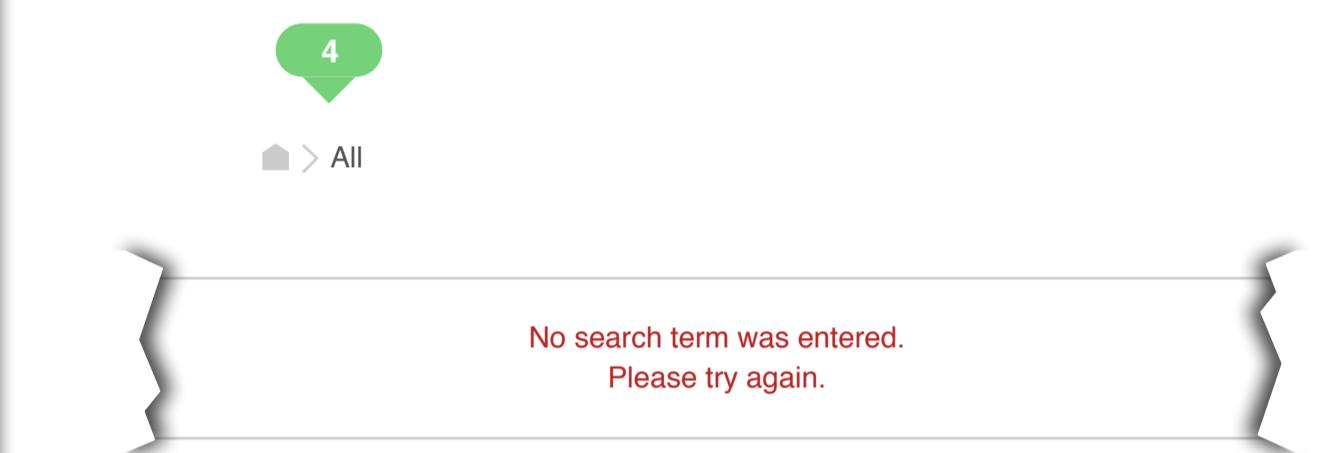


This wireframe illustrates the 'Search Results - No Results' page. It features a header with a logo, user profile, and navigation links (Profile, Mobile, 1 Alert, Help, Sign Out). Below the header is a navigation bar with categories: Home, Travel, Purchase (selected), Dining, Shipping, Expenses. A search bar includes 'All Categories' dropdown, 'Search Term' input, 'Search All' dropdown, and a 'Search' button. Breadcrumbs show the path: Home > "Search Term". The main content area displays a message: 'Products found: 0' with a green callout '5'. A red message bubble '1' says: 'The search "search term" did not match any items. Did you mean: [corrected spelling](#)'. Below this are sections for 'Recommended Items' (green callout '3') and 'Recently Viewed' (green callout '2'). Each item card shows a thumbnail, product name (e.g., 'Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor'), price (\$8,999.99 each), and a play button.

Search Results - No Results

This page shows what is displayed when there are no search results found or when users search for an empty string.

1. **No Results Found** - Inform the user that nothing was found for that search term
2. **Recently Viewed Items** - A list of the most recent items the user has viewed (most recent first). If there are no recently viewed items, then additional recommendations are displayed
3. **Recommended Items** - A list of items provided by the relevance team, ideally personalized for the user and reflecting the failed search term if the system can make any sense of it
4. **Empty String** - Users also see this page if they try to search for an empty string. In this case, the breadcrumbs will not include the search term, and the message will be phrased differently
5. **Related Search Links** - Display related search terms, synonymous search terms, corrected spellings, and other relevant searches. Clicking a link performs that search



2.3 Item Detail - Maximum Content

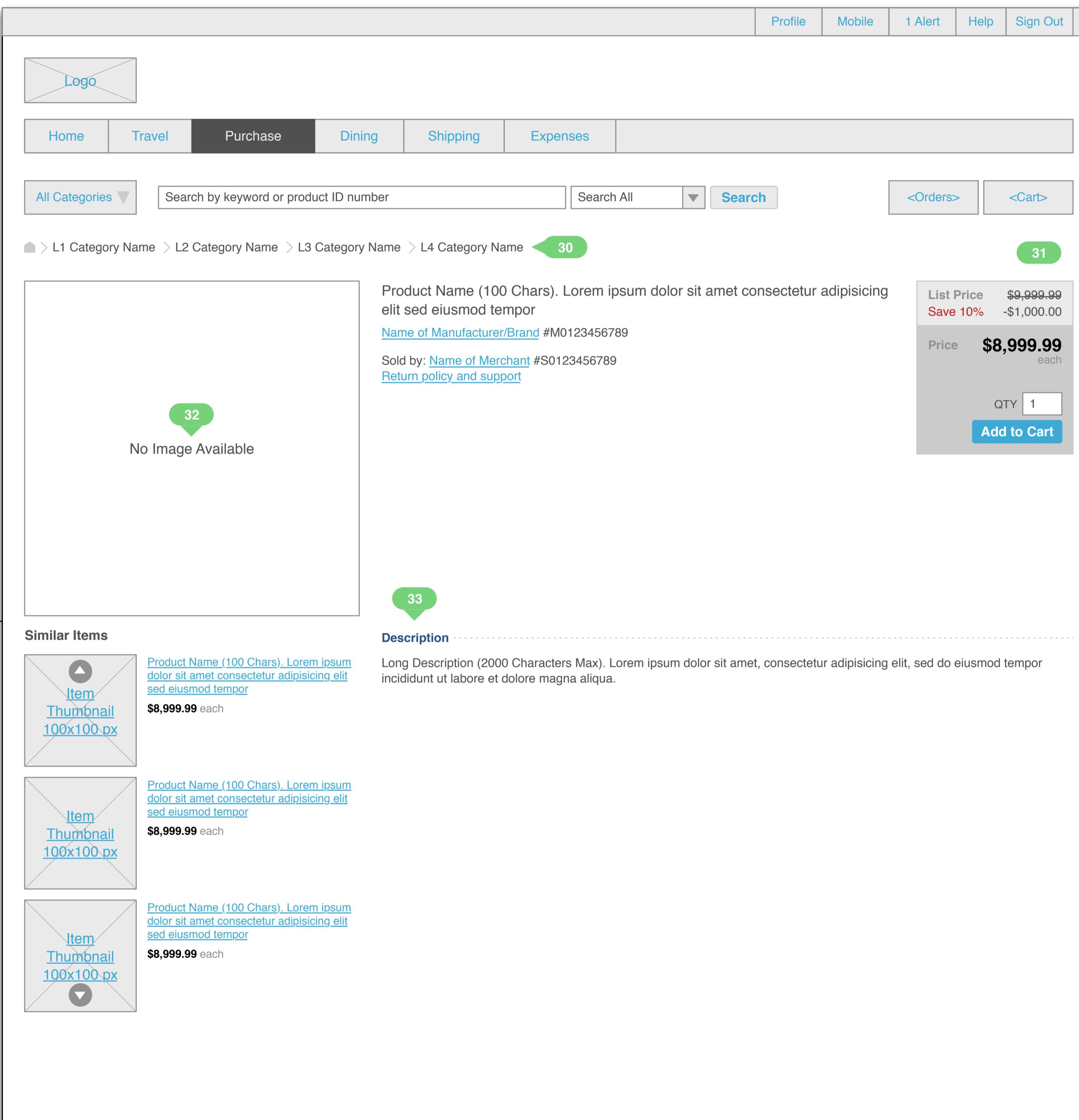
The wireframe shows the layout of the Item Detail page. At the top is a navigation bar with links for Profile, Mobile, 1 Alert, Help, and Sign Out. Below the navigation is a logo placeholder. A horizontal menu bar includes Home, Travel, Purchase (selected), Dining, Shipping, and Expenses. A green callout labeled 15 points to the Purchase menu item. Below the menu is a search bar with 'Search by keyword or product ID number' and a dropdown for 'Search All'. To the right are buttons for '<Orders>' and '<Cart>'. A green callout labeled 2 points to the '<Cart>' button. Below the search bar is a breadcrumb trail: 'Search Term' > 'L1 Category Name' > 'Really Long Category Na...'. A green callout labeled 1 points to the first part of the breadcrumb. On the left, there's a large 'Item Image' placeholder with a diagonal cross. A green callout labeled 3 points to the image area. To the right of the image are product details: 'Product Name (255 Char Max) Lorem ipsum dolor sit amet consectetur adipisicing elit sed do eiusmod tempor incididunt ut labore et dolore magna aliqua Ut enim ad minim veniam quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat'. A green callout labeled 4 points to the manufacturer name. Below it are links for 'Sold by' (labeled 5) and 'Return policy and support' (labeled 6). A green callout labeled 7 points to a 'Free Shipping' badge. To the right of the product name is a price section: 'List Price \$9,999.99', 'Save 10% -\$1,000.00', 'Price \$8,999.99 /Each', 'QTY 100 100 minimum', and an 'Add to Cart' button (labeled 10). A green callout labeled 9 points to the quantity input field. Below the price section is a 'Similar Items' section (labeled 12) containing three items with thumbnails, names, and prices. A green callout labeled 13 points to the 'Description' heading. The description text is: 'Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor. \$8,999.99 each'. Below the description is a detailed product description: 'Long Description (2000 Characters Max). Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.' A green callout labeled 14 points to the start of this text. Further down is another section titled 'Product Details'.

Item Detail - Maximum Content

The item catalog has required, recommended, and optional fields (see next page). This page shows the Item Detail if all required, recommended, and optional fields are present.

1. **Breadcrumbs** - The breadcrumbs show where this item lives within the taxonomy. They should terminate on the same level as the previous list and should not include a menu to drill down to a narrower category (see #30)
2. **Back to List Button** - if users arrived at this page from a list of products (e.g., via browsing, searching, etc.), Back to List takes them to the place in the list where the item they are currently viewing can be found (see #20 on 2.1). If the user did not come from a list, this is not shown (see #31)
3. **Item Image** - The catalog currently supports 216x216 px images, but the design should accommodate 300x300 px images. Some product may not have an image available (see #32)
4. **Manufacturer Link** - Takes users to a Browse List (2.1) filtered by the manufacturer name
5. **Seller Link** - Takes users to the Merchant Detail page (2.5)
6. **Return and Customer Support Links** - Takes users to the Merchant Detail page (2.5)
7. **Free Shipping** - An icon indicating whether the Merchant offers free shipping
8. **Quantity Text Field** - Allows users to enter the quantity of items to add to their cart. It should be pre-populated with the minimum order quantity for this item for this Merchant (1 by default)
9. **Minimum Quantity** - Some items have a minimum quantity that must be ordered. Reducing the quantity for the item below this will cause an error if the user tries to add the item to the cart
10. **Add to Cart Button** - Adds the item to the cart and displays a confirmation overlay (3.3). An error message is displayed when users attempt to add items with a quantity less than the minimum (see #23 on 2.1)
11. **Similar Items** - A list of the same kind of items as the current item, provided by the relevance team, ideally personalized for the user, but also supporting the possibility that the user is anonymous. Four items should be shown
12. **Description Section** - Additional information about the item is provided in sections listed down the page. Some of this information (except for the long description and support) is optional. Those sections are only displayed if the fields associated with the sections contains data
13. **Other Sections** - See 2.3.2 and 2.3.5 for details
14. **Search Scope Menu** - The scope of the search is set to search all of Purchase

2.3 Item Detail - Minimal Content



The wireframe illustrates the layout of the Item Detail - Minimal Content page. At the top, there's a header with a logo, navigation links (Profile, Mobile, 1 Alert, Help, Sign Out), and a search bar. Below the header is a breadcrumb trail showing category levels L1 through L4. The main content area displays a product's name, manufacturer information, price (\$8,999.99), and a placeholder image. A callout '32' points to the image placeholder. Another callout '33' points to the 'Description' section below. On the left, there's a sidebar for 'Similar Items' featuring three product cards.

Product Details:

- Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor
- Name of Manufacturer/Brand #M0123456789
- Sold by: Name of Merchant #S0123456789
- [Return policy and support](#)

Price: List Price \$9,999.99
Save 10% -\$1,000.00
Price: \$8,999.99 each

Quantity: QTY 1 [Add to Cart](#)

Similar Items:

- Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor
\$8,999.99 each
- Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor
\$8,999.99 each
- Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor
\$8,999.99 each

Item Detail - Minimum Content

The item catalog has required, recommended, and optional fields (see below). This page shows the bare minimum amount of content that can be entered and still have a valid product (i.e., only the required fields).

Required Fields

- Product Or Service Name
- Supplier Part Number
- Long Description
- Unit of Measure (UOM)
- Sell Price
- List Price
- Currency
- UNSPSC (Category)
- Manufacturer Name
- Manufacturer Part Number

Recommended Fields

- Picture
- Thumbnail
- Green Certified
- Keywords
- Brand
- Manufacturer Website
- Min Order Quantity
- Ship from Location
- Country of Origin
- Payment Terms
- Delivery Lead Time
- Package Weight
- Package Height UOM
- Package Width UOM
- Package Depth UOM
- Package Cube
- Package Cube UOM
- Supplier Taxonomy1-6
- Attribute 1-20 Name
- Attribute 1-20 Value

Optional Fields

- UPC
- Short Description
- Warranty
- Package Length
- Package Length UOM
- Package Width
- Package Width UOM
- Package Height
- Package Height UOM
- Package Cube
- Package Cube UOM
- Supplier Taxonomy1-6
- Attribute 1-20 Name
- Attribute 1-20 Value

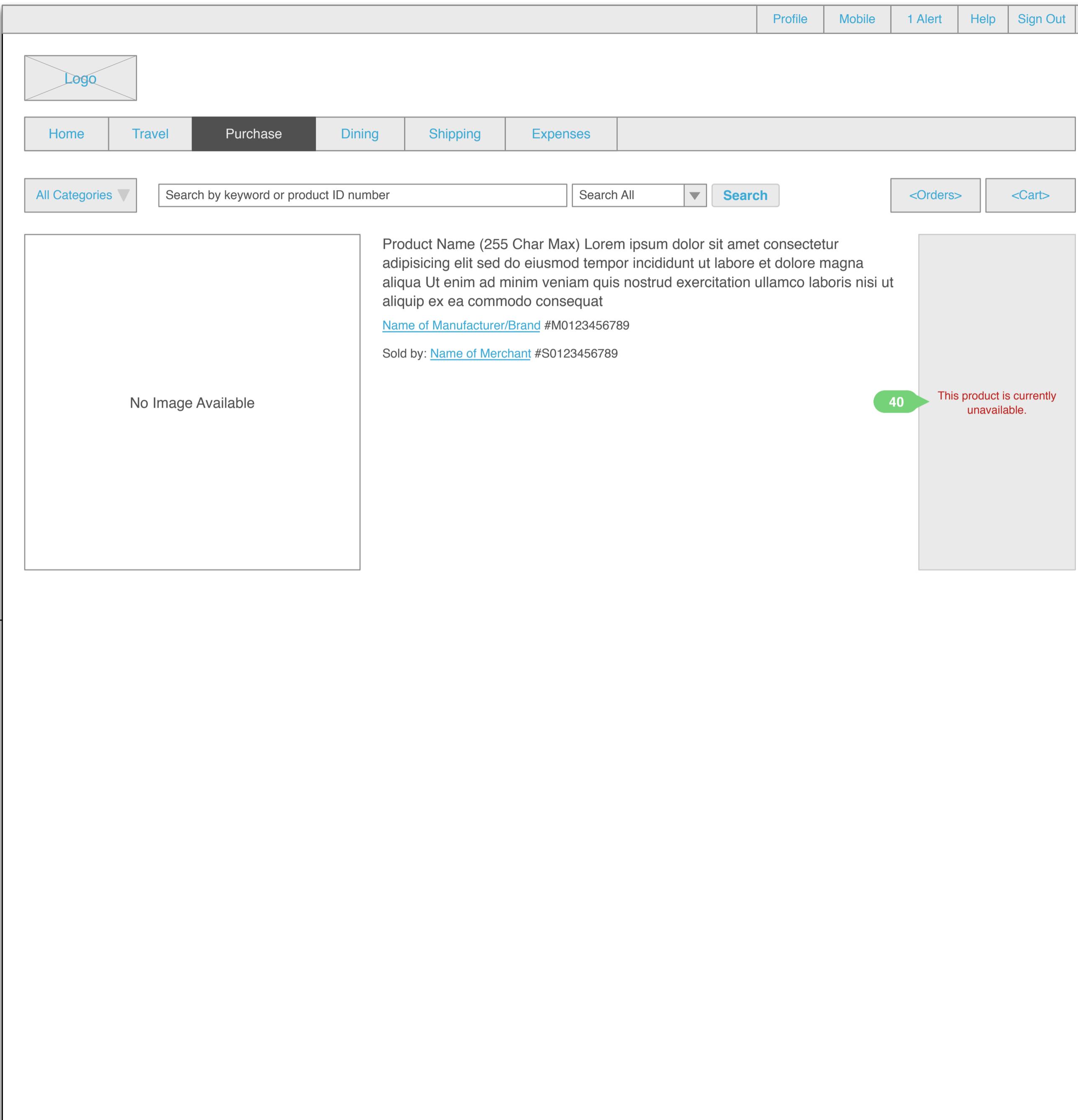
30. Breadcrumbs - If the user did not arrive at this page from a list, then the breadcrumbs should reflect the narrowest categorization of the product shown

31. Back to List Button - If users do not arrive at this page via a list, then this button is not shown

32. Item Image - If a product does not have an image, a placeholder is used

33. Description Section - Every product has a description section

2.3 Item Detail - Item Unavailable



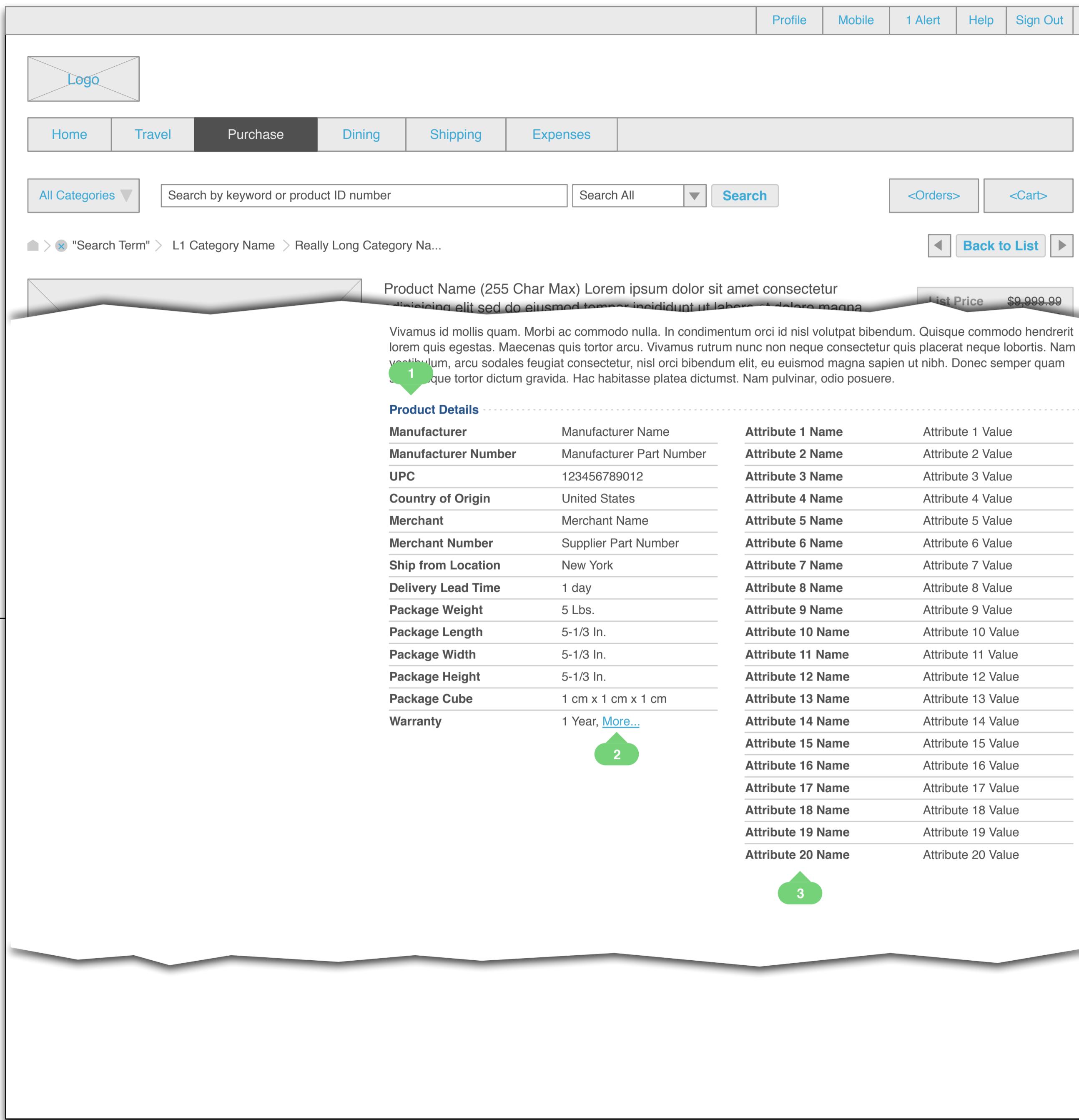
The wireframe shows a user interface for viewing item details. At the top, there's a navigation bar with links for Profile, Mobile, 1 Alert, Help, and Sign Out. Below the navigation is a logo placeholder. The main content area has a breadcrumb navigation with Home, Travel, Purchase (selected), Dining, Shipping, and Expenses. A search bar with dropdown menus for All Categories and Search by keyword or product ID number, along with a Search button, is located at the top right. Below the search bar is a large image placeholder labeled "No Image Available". To the right of the image, product details are listed: Product Name (255 Char Max) followed by a longLorem ipsum dolor sit amet consectetur adipisicing elit sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Below that is a manufacturer/brand link: [Name of Manufacturer/Brand](#) #M0123456789. Underneath is a sold-by link: Sold by: [Name of Merchant](#) #S0123456789. To the right of the product details is a light gray box containing the message "This product is currently unavailable." with a red arrow pointing to it. A green circular badge with the number 40 is positioned above the unavailable message.

Item Detail - Item Unavailable

To support users being able to view details for items in past orders (for returns, customer support, etc.), items and their pages need to persist even when those items are no longer available in any Merchant's catalog. If the item does not exist in the catalog, minimal information about the item is constructed from the information present in the order.

40. Unavailable Message - Provide a message that the item is not available in the area where price would normally be listed

2.3.2 Product Details (layer)



The wireframe shows a top navigation bar with links for Profile, Mobile, 1 Alert, Help, and Sign Out. Below the navigation is a logo icon labeled "Logo". A horizontal menu bar includes Home, Travel, Purchase (selected), Dining, Shipping, and Expenses. A search bar with dropdown menus for All Categories and Search by keyword or product ID number, along with a Search button, is positioned above a breadcrumb trail showing the path: "Search Term" > L1 Category Name > Really Long Category Na... . To the right of the search bar are links for <Orders> and <Cart>. Below the search area is a product summary section with a large image placeholder, the product name (Product Name (255 Char Max) Lorem ipsum dolor sit amet consectetur adipiscing elit sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.), a List Price of \$9,999.99, and a detailed description of the product's features and history.

Product Details

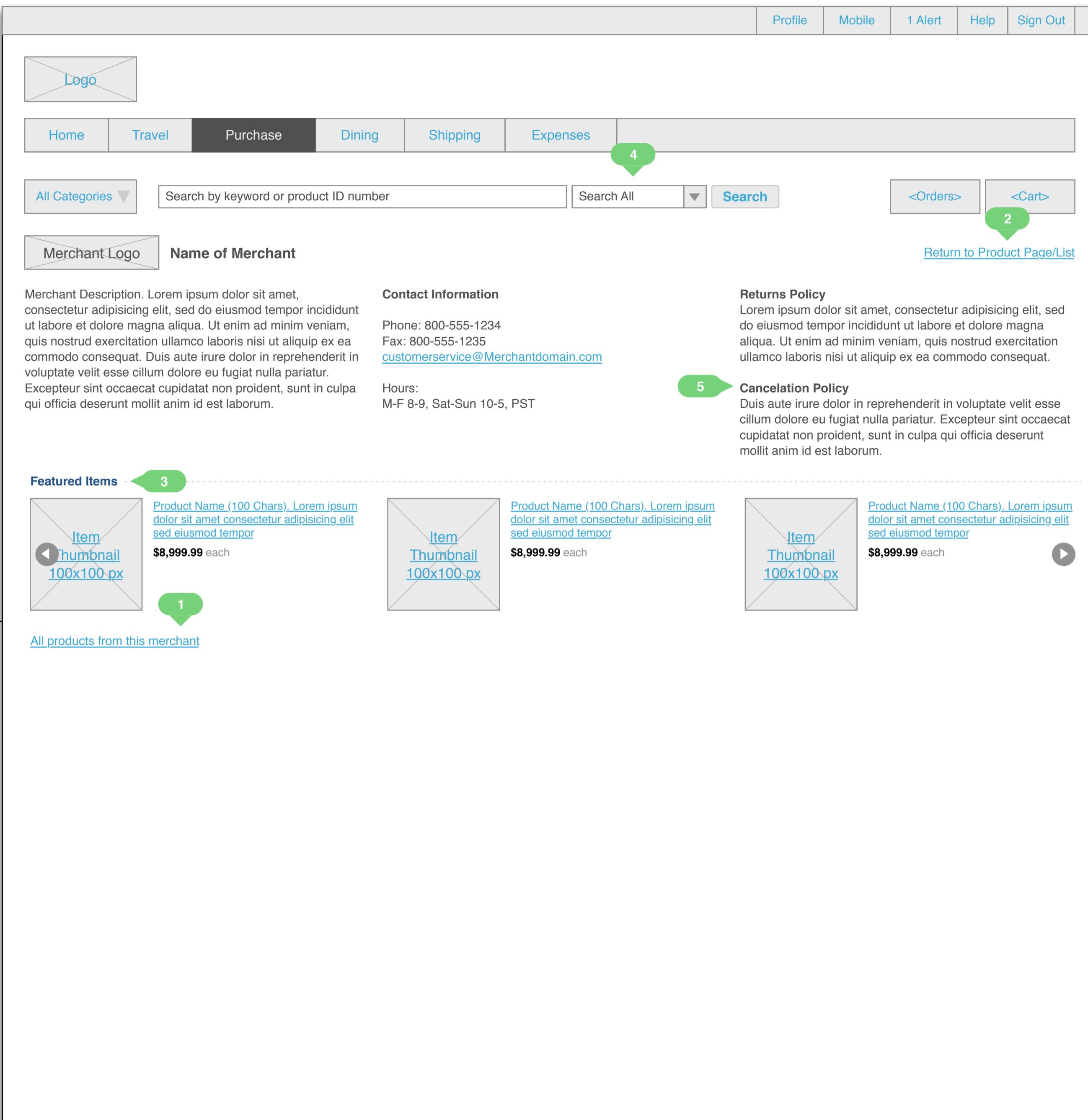
Manufacturer	Manufacturer Name	Attribute 1 Name	Attribute 1 Value
Manufacturer Number	Manufacturer Part Number	Attribute 2 Name	Attribute 2 Value
UPC	123456789012	Attribute 3 Name	Attribute 3 Value
Country of Origin	United States	Attribute 4 Name	Attribute 4 Value
Merchant	Merchant Name	Attribute 5 Name	Attribute 5 Value
Merchant Number	Supplier Part Number	Attribute 6 Name	Attribute 6 Value
Ship from Location	New York	Attribute 7 Name	Attribute 7 Value
Delivery Lead Time	1 day	Attribute 8 Name	Attribute 8 Value
Package Weight	5 Lbs.	Attribute 9 Name	Attribute 9 Value
Package Length	5-1/3 In.	Attribute 10 Name	Attribute 10 Value
Package Width	5-1/3 In.	Attribute 11 Name	Attribute 11 Value
Package Height	5-1/3 In.	Attribute 12 Name	Attribute 12 Value
Package Cube	1 cm x 1 cm x 1 cm	Attribute 13 Name	Attribute 13 Value
Warranty	1 Year, More...	Attribute 14 Name	Attribute 14 Value

Product Details (section)

The section displaying detailed information about the item. All fields displayed on this section are recommended or optional fields except for Manufacturer and Manufacturer Part Number (which are also displayed on the top of the page). Therefore, this section is not displayed if the item does not have values for at least one of these optional fields. Each line is displayed only if there is data for that field.

1. **Product Details Section** - Title for the section
2. **More link** - Sample data for warranty indicates this will be a simple period of time, such as "1 Year". However, the field supports up to 2000 characters. The first few lines of text will be displayed. Then, if needed, the remaining text will be hidden and the more link added. When users click this link, the full text is displayed
3. **Name/Value Pairs** - The catalog has fields for 20 Merchant defined Name/Value pairs for each item. This table displays any data that exists in those fields

2.5 Merchant Detail



This wireframe shows the Merchant Detail page layout. It includes a header with navigation links (Profile, Mobile, 1 Alert, Help, Sign Out), a logo, a breadcrumb menu (Home, Travel, Purchase, Dining, Shipping, Expenses), a search bar, and links for Orders and Cart. Below the header is a section for the merchant's contact information and returns policy. The main content area features a 'Featured Items' section with three items, each with a thumbnail, item name, price, and a link to all products from the merchant. A sidebar on the right contains a 'Merchant Detail' summary and a 'Search Scope Menu' with options for Merchant Name, Merchant Name (selected), and All Purchase.

Merchant Detail

This page provides information and policies for a Merchant.

- Storefront Link** - Takes users to the Browse Page (2.1) filtered by this merchant
- Return to Product/List Link** - If users came to this page via a Merchant info link on a product page, this link will return them to that product page (2.3). If users came to this page via a product list, this link will return them to that list page (2.1, 2.2). If users arrived here by some other means, this link is not displayed
- Featured Items** - A list of the top products for this merchant as provided by the relevance team. Clicking one of these items takes users to its Item Detail page (2.3)
- Search Scope Menu** - Set the search scope to search all of Purchase. The other option in the menu is to search the current merchant

Contact Information

Phone: 800-555-1234
Fax: 800-555-1235
customerservice@Merchantdomain.com

Hours: M-F 8-9, Sat-Sun 10-5, PST

Returns Policy

Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

Cancelation Policy

Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

Featured Items

1. [All products from this merchant](#)

2. [Return to Product Page/List](#)

3. [Merchant Name](#)

4. [Merchant Name](#)

5. [All Purchase](#)

Merchant Detail

This page provides information and policies for a Merchant.

- Storefront Link** - Takes users to the Browse Page (2.1) filtered by this merchant
- Return to Product/List Link** - If users came to this page via a Merchant info link on a product page, this link will return them to that product page (2.3). If users came to this page via a product list, this link will return them to that list page (2.1, 2.2). If users arrived here by some other means, this link is not displayed
- Featured Items** - A list of the top products for this merchant as provided by the relevance team. Clicking one of these items takes users to its Item Detail page (2.3)
- Search Scope Menu** - Set the search scope to search all of Purchase. The other option in the menu is to search the current merchant



- Cancelation Policy** - The merchant's cancelation policy

3.0 Shopping Cart ---



The wireframe shows a shopping cart interface with the following components:

- Header:** Logo, Home, Travel, Purchase (selected), Dining, Shipping, Expenses, Profile, Mobile, 1 Alert, Help, Sign Out.
- Cart Summary:** You Have 3 Items in Your Shopping Cart.
- Confirmation Message:** Confirmation, error message, or alert (green icon #4).
- Shopping Cart Table:**

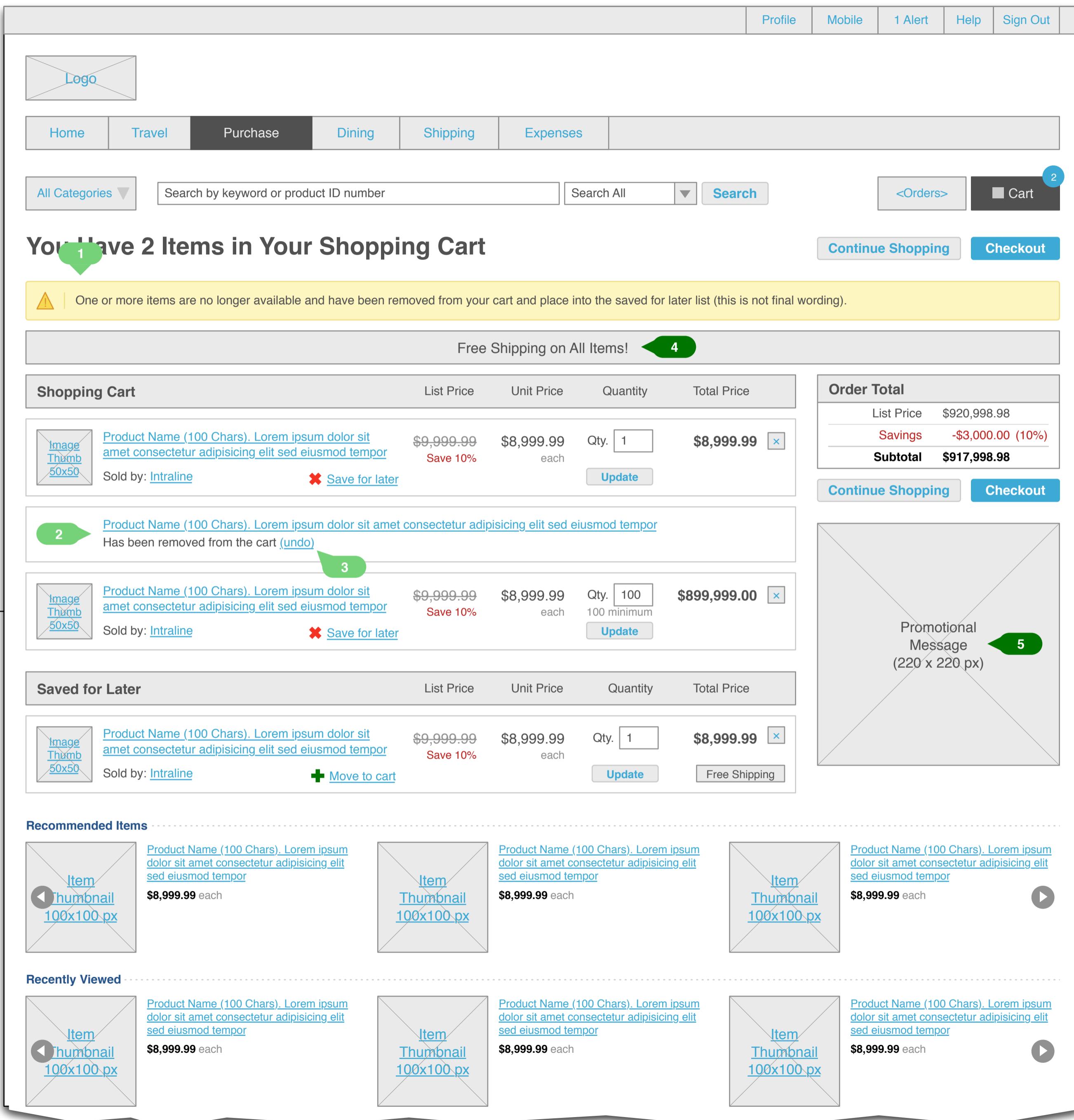
	List Price	Unit Price	Quantity	Total Price
 Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor	\$9,999.99 Save 10%	\$8,999.99 each	Qty. 1	\$8,999.99 x
Sold by: Intraline	✖ Save for later 5	Update 8		
 Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor	\$9,999.99 Save 10%	\$8,999.99 each	Qty. 100 100 minimum	\$899,999.00 x
Sold by: Intraline	✖ Save for later 15	Update 9 Free Shipping 18		
 Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor	\$9,999.99 Save 10%	\$8,999.99 each	Qty. 1	\$8,999.99 x
Sold by: Office Depot	✖ Save for later	Update		
- Order Total Box:** Order Total 13 (Anchored at the top of the page).
- Saved for Later:** Saved for Later 16 (List of items removed from the cart).
- Recommended Items:** Recommended Items 12 (List of items recommended based on user history).
- Recently Viewed:** Recently Viewed 11 (List of items the user has recently viewed).

Shopping Cart

Users use the shopping cart to collect items to be turned into orders. Items remain in the cart until the user removes them, even over multiple sessions. Because of this, alert messages (#4) will need to appear to inform users that an item in their cart is no longer available from that Merchant or that the price has significantly changed since their last login.

1. **Cart Badge** - When the cart is not empty, a number appears in the upper right corner of the Cart Tab indicating the total quantity of items in the cart (up to 99)
2. **Continue Shopping Button** - Takes users to the Purchase Landing Page (2.0)
3. **Order Button** - Takes users to Checkout (3.1). If users are anonymous when they click this, they will be prompted to login or register using the conventions of the platform
4. **Alert Message** - Confirmations, alerts, and error messages display at the top of the page. These messages consist of an icon and a message providing details
5. **Item Link and Thumbnail** - Takes users to the Item Detail page (2.3)
6. **Merchant Link** - Takes users to Merchant Detail (2.5)
7. **Update Button** - Updates the quantity of the item and all relevant prices. Updating an item to a quantity of 0 has the same effect as removing that item (see #8)
8. **Remove Button** - Removes the item from the cart (or Saved for Later List #16), displays a confirmation in the list, and updates all relevant prices (see 3.0.1 annotation #2)
9. **Minimum Quantity** - Some items have a minimum quantity that must be ordered. Reducing the quantity for the item below this will cause an error
10. **Recently Viewed Items** - A list of the most recent items the user has viewed (most recent first). If there are no recently viewed items, then additional recommendations are displayed
11. **Recommended Items** - A list of items provided by the relevance team
12. **Order Total Box** - Remains anchored at the top of the browser viewport as users scroll down the page
13. **Cart Empty** - If there are no items in the cart, the message below is displayed and the order button is not. The link takes users to the Purchase Landing Page (2.0)
14. **Your cart is empty. Continue shopping** (Callout #14)
15. **Save for Later Button** - Removes items from the active part of the shopping cart and places them in the Saved for Later list at the quantity entered (#16)
16. **Saved for Later List** - A list of items that the user has removed from the shopping cart, so that they won't be in the current order, but has saved them to be possibly added to future orders. It is possible for a product to be present both in the shopping cart and the saved for later list at the same time. If a product is added to the shopping cart or the saved for later list and that product already exists there, the quantities are added together. If this list is empty, it should not be displayed
17. **Move to Cart Button** - Clicking this button adds the product to the shopping cart with the quantity entered and removes it from the Saved for Later list
18. **Free Shipping Icon** - Callout items that have free shipping. This is not displayed if all items have free shipping (e.g., due to a promotion, see 3.0.1 #4)

3.0.1 Shopping Cart - Details



1 You Have 2 Items in Your Shopping Cart

2 One or more items are no longer available and have been removed from your cart and placed into the saved for later list (this is not final wording).

3 Product Name (100 Chars). Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor

4 Free Shipping on All Items!

5 Promotional Message (220 x 220 px)

6 Recently Viewed

7 Recommended Items

8 Order Total

List Price	Unit Price	Quantity	Total Price
\$9,999.99	\$8,999.99	Qty. 1	\$8,999.99
Save 10% each			
Update			

Order Total	
List Price	\$920,998.98
Savings	-\$3,000.00 (10%)
Subtotal	\$917,998.98

Shopping Cart - Details

This page explains what happens if an item saved in the shopping cart becomes unavailable and what happens when items are manually removed from the cart.

1. **Warning Message** - A warning message informs the user that an item has been removed from the shopping cart
2. **Removed Item** - When an item is removed from the cart or the saved for later list, a confirmation appears in its place. This confirmation retains a link to the item. This confirmation disappears when the page is updated or reloaded
3. **Undo Link** - Adds the removed item back into the cart or saved for later list in the same quantity as it was before
4. **Free Shipping Banner** - If all items ship for free, display a banner promoting free shipping at the top of the cart, otherwise see 3.0 #18
5. **Promotional Message** - Partners can include optional promotional messaging on the shopping cart page. This promo may not be displayed if the user has already qualified for it. Clicking this opens 1.4 Promotion Modal on top of the page

3.1 Checkout

Now Assisting: Delegatee Username

1

Checkout

Confirmation, error message, or alert 2

Order Name 3

Shipping

Firstname Lastname, Name of Company 12

Name of Company
123 Main St.
Suite 100
San Francisco, CA 94103
Email: firstname@nameofcompany.com
Phone: 415-555-1212

Shipping and handling:
\$10.00 9

Edit 7 **New** 8

Order 4

List Price	\$920,998.98
Savings	-\$3,000.00 (10%)
Subtotal	\$917,998.98
Shipping and Handling	\$10.00**
Tax	TBD*
Total	\$921,998.98**

Back to Cart **Submit Order** 5 6

*Sales tax, when applicable, will be calculated by the supplier(s) and added upon final processing. 17

**Estimated amount

Save as name, **** 9999 13 **Edit** 10 **New** 11

Card Security Code - CVV* i 19

Please enter a security code.

Expiration Date: 01/13

F_firstname L_lastname
123 Main St.
Suite 100
San Francisco, CA 94103
415-555-1212

14 Buy \$4.32 more [Office Depot products](#) to qualify for free shipping and handling from Office Depot.

Order Summary Fulfilled by Intraline Edit Order 15

		Unit Price	Quantity	Total Price
	Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	1	\$8,999.99
	Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	100	\$899,999.00
		Shipping and Handling		\$5.00
		Tax		TBD*
		Merchant Total		\$919,998.98

Order Summary Fulfilled by Office Depot Edit Order 16

		Unit Price	Quantity	Total Price
	Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	1	\$8,999.99
		Shipping and Handling		\$5.00 (estimated)**
		Tax		TBD*
		Merchant Total		\$919,998.98**

Checkout

When a user proceeds to this page, the items assembled in the cart are divided into a separate order for each Merchant. The user reviews the order, enters the billing address, shipping address, and payment method and submits the order. The system remembers and pre-selects the most recently used values (if any) for addresses and payment. The current page shows what it looks like after the user has completed all fields or when the page is pre-populated with the most recently used values.

- 1. Minimal Navigation** - Prevent users from getting distracted by removing all navigation, but retain read only feedback if the user is acting as a delegate
 - 2. Alert Message** - Confirmations, alerts, and error messages display at the top of the page. These messages consist of an icon and a message providing details
 - 3. Order Name Text Field** - An optional text field allowing the user to provide a descriptive name for the order. It should be empty by default. If left empty by the user, it should be populated with a system generated name by default, such as the name of the first product
 - 4. Order Total Box** - Remains anchored at the top of the browser viewport as users scrolls
 - 5. Back to Cart Button** - Takes users back to the Shopping Cart (3.0) so they can edit the order
 - 6. Submit Button** - Upon submission, the order is checked for errors and if none are found, the user is taken to the Order Confirmation page (3.2) and a confirmation email is sent (3.2.2) to the user or effective user (in the case of impersonation or delegates). If the user has not entered a CVV value, modal 3.1.9 is displayed. There are two cases where the submit button should block users from clicking it:
 - After users have submitted the order, but before the page has reloaded to show either an error or a confirmation message.
 - While shipping costs are being calculated, see 3.1.2
 - While the credit card is being pre-authorized and the billing address verified
 - 7. Edit Shipping Information** - Opens up the shipping information (3.1.1) pre-populated with the current values
 - 8. New Shipping Information** - Opens up the shipping information (3.1.1) with all fields blank
 - 9. Shipping Cost** - The shipping cost is also displayed here after it is calculated
 - 10. Edit Billing Information** - Opens up the billing information (3.1.3) pre-populated with the current values
 - 11. New Billing Information** - Opens up the billing information (3.1.3) with all fields blank
 - 12. Recently Used Shipping Addresses Menu** - A list of the 10 shipping addresses most recently used by the user for orders in Purchase. The most recently used address is listed first and selected by default. Both the contact name and company name are included in the menu. The menu below illustrates how residential addresses are displayed

Firstname Lastname (Home) 

- 13. Recently Used Credit Card Menu** - A list of the 10 credit cards most recently used by the user for orders in Purchase. The most recently used card is listed first and selected by default

14. Up-sell Banner - This banner is displayed whenever the user has the opportunity to qualify for something by spending more. There are currently two scenarios where this could occur: qualifying for free shipping or qualifying for a promotion. If the user already qualifies, the banner is not displayed. If there are multiple possible qualifying events, a banner is displayed for each one.

 - a. **Free Shipping Banner**: contains a link to take users to the Browse Page (2.1) filtered by this merchant
 - b. **Promotion Banner**: contains two links, one to take users to the Purchase Landing Page to continue shopping (2.0) and one that opens 1.4 Promotion Modal on top of the page to provide details about the promotion
 - c. **Site Wide Free Shipping**: contains a message stating that all shipping is free and includes any additional text such as the date when the free shipping will end

15. Edit Order Button - Takes users back to the Shopping Cart (3.0) so they can edit the order

16. Estimated Shipping Costs - If the shipping costs are only an estimate, they are called out as such in the shipping column and anywhere that value is displayed or used to calculate a total

17. Order Support - Information on how users can get general order and payment support

19. CVV - The text field for the CVV. It can only contain numeric values. For most cards, it consists of 3 digits, but for American Express it is 4 digits. This value is never saved outside of the current transaction, and must be entered by the user for each order. For that reason, it should be strongly called out on the page. Next to the field is an information icon. Hovering over the icon displays a tooltip with more information about CVVs

3.1.1 Shipping Information

Now Assisting: Delegatee Username

Checkout

Order Name

Shipping

1 Error Message

Contact Name* 2

Company * 3 Residential

Address * 4

Orders cannot be shipped to PO Boxes.

City * 5 State * 6 ZIP Code * 7 99999

Email * username@domain.com

Phone Number * 8 Phone 999-999-9999

Billing

Save as name, **** 9999 9

Card Security Code - CVV* 10 1 11 Please enter a security code. 12

Expiration Date: 01/13

Firstname Lastname
123 Main St.
Suite 100
San Francisco, CA 94103
415-555-1212

Buy \$4.32 more [Office Depot products](#) to qualify for free shipping and handling from Office Depot.

Order Summary Fulfilled by Intraline

	Unit Price	Quantity	Total Price
Image Thumb 50x50	\$8,999.99 each	1	\$8,999.99
Item Number: Merchant Part Number			
Image Thumb 50x50	\$8,999.99 each	100	\$899,999.00
Item Number: Merchant Part Number			
Shipping and Handling		No contact entered	
Tax		TBD*	
Merchant Total		\$919,998.98	

Order Summary Fulfilled by Office Depot

	Unit Price	Quantity	Total Price
Image Thumb 50x50	\$8,999.99 each	1	\$8,999.99
Item Number: Merchant Part Number			
Shipping and Handling	No contact entered		
Tax	TBD*		
Merchant Total	\$919,998.98		

13

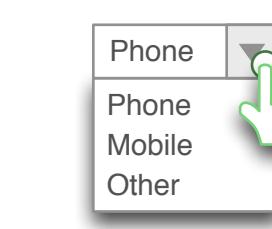
Checkout - Shipping Information

This is the form to populate the shipping information.

- Alert/Error Message** - the mechanism for displaying error messages for client-side validation and other messaging
- Contact Name Fields** - One text field for all possible contact name information. This information may need to be parsed later based on internationalization, sorting, and other requirements
- Company Name Field** - this field is required unless the residential checkbox is selected. If the residential checkbox is selected, the company name field is disabled and the field is not required. Unchecking it reenables the company name field and makes it required again

Company Residential

- Address Field** - Fields for address 1 and address 2. Each field has a maximum of 30 characters
- State Menu** - Lists all 50 US states plus the District of Columbia, Armed Forces Americas (except Canada), Armed Forces International, and Armed Forces Pacific in alphabetical order. The ZIP Code field has a maximum of 10 characters
- Phone Number Widget** - users may select the type of phone number they are entering



- Cancel Button** - closes the form, returning the Shipping Information to its read only state (3.1) without making any changes. This button is disabled for first time users or any other users who have not yet saved any shipping information within Purchase

- Continue Button** - performs client side validation (values present for required fields and proper format for ZIP Code, email address, and phone number), address validation (3.1.8), shipping cost calculations, and any other server side validation. If no errors are found, the form is closed and returned to its read only state (3.1), displaying the new shipping information and shipping costs, and the address is added to the top of the list of recently used addresses

- CVV Field** - is not displayed when users enter their CVV in a previous step, such as on page 3.1.3

- No Contact Entered** - Before the shipping information has been entered or while the shipping information is being changed, the shipping costs cannot be displayed

- Submit Order Button** - This button is disabled when users are editing the shipping information. On hover, a tooltip is displayed explaining that users have to enter addresses and payment information before they can submit the order

- Other Buttons** - Clicking outside of the active form area displays a modal asking the user to cancel or return to the form

Are you sure you want to cancel? All changes will be lost.

No Yes

- Delete Button** - Clicking this displays the modal below. Clicking No closes the modal and performs no further actions. Clicking Yes, removes this address from the recently used list

Are you sure you want to remove this address?

No Yes

3.1.2 Calculating Shipping

Now Assisting: Delegatee Username

Checkout

 Confirmation, error message, or alert

Order Name

Shipping

Firstname Lastname, Name of Company  Calculating shipping and handling Edit New

Name of Company
123 Main St.
Suite 100
San Francisco, CA 94103
Email: flastname@nameofcompany.com
Phone: 415-555-1212

Billing

Save as name, **** 9999  Edit New

Card Security Code - CVV*  Please enter a security code.

Expiration Date: 01/13

Firstname Lastname
123 Main St.
Suite 100
San Francisco, CA 94103
415-555-1212

Buy \$4.32 more [Office Depot products](#) to qualify for free shipping and handling from Office Depot.

Order Summary Fulfilled by Intraline			
	Unit Price	Quantity	Total Price
 Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	1	\$8,999.99
 Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	100	\$899,999.00
	Shipping and Handling  Tax 		Merchant Total \$919,998.98

Order Summary Fulfilled by Office Depot			
	Unit Price	Quantity	Total Price
 Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	1	\$8,999.99
	Shipping and Handling  Tax 		Merchant Total \$919,998.98**

Checkout - Calculating Shipping

After a user has changed or entered a new shipping address, the page needs to check the address with a third-party validation service, check to see if there are any products being ordered that cannot ship to that address, and recalculate all shipping costs. Several elements on the page reflect when these checks are happening

1. **Shipping Cost** - A message that the costs are being calculated
2. **Order Total Shipping Cost** - An animated spinner shows that costs are being calculated
3. **Submit Button** - This is disabled while costs are being calculated
4. **Order Summary Shipping Costs** - An animated spinner shows that costs are being calculated

*Sales tax, when applicable, will be calculated by the supplier(s) and added upon final processing.

**Estimated amount

For assistance, please contact Customer Support at 999-999-9999 or email user@domain.com

3.1.3 Billing Information

Now Assisting: Delegatee Username

Checkout

Order Name

Shipping

Firstname Lastname, Name of Company

Name of Company
123 Main St.
Suite 100
San Francisco, CA 94103
Email: firstname.lastname@nameofcompany.com
Phone: 415-555-1212

Billing

Card Number * * Required 1

Expiration Date * / 2 3

Card Security Code (CVV) 4

Name This Card 5

Name for easy reference, such as "Company card".

Cardholder Name * 6

The name as it appears on your card.

Address * [Use shipping address](#) 7

Street address
Apartment, suite, etc.
Mail stop, etc.

City *

State * ZIP Code * 8

Phone Number * 9

Number must match payment card account. 10

Buy \$4.32 more [Office Depot products](#) to qualify for free shipping and handling from Office Depot.

Order Summary Fulfilled by Intraline

	Unit Price	Quantity	Total Price
Product Name Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	1	\$8,999.99
Item Number: Merchant Part Number			
Product Name Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	100	\$899,999.00
Item Number: Merchant Part Number			
Shipping and Handling	\$5.00		
Tax	TBD*		
Merchant Total	\$919,998.98		

Order Summary Fulfilled by Office Depot

	Unit Price	Quantity	Total Price
Product Name Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	1	\$8,999.99
Item Number: Merchant Part Number			
Shipping and Handling	\$5.00		
Tax	TBD*		
Merchant Total	\$919,998.98		

Checkout - Billing Information

This is the form to populate the billing information. The basic functionality is the same as the Shipping Information page (3.1.1) except as noted below.

- Card Info** - Hovering over this field displays a tool tip describing our credit card storage policy and other relevant security information
- Card Type Image** - Images representing all accepted cards are displayed. The image for the appropriate credit card type is highlighted or the other card types are de-emphasized

Card Number *

- Expiration Date Menus** - Menus for the expiration date of the credit card. One menu contains a list of months by two digit number. Another menu contains a list of the last two digits of the next five years starting with the current year, which is selected by default. When validating, this fields should never be before the current date (e.g., if it is February 2012, then selecting 01/12 should produce an error)

- CVV Field** - The text field for the CVV. It can only contain numeric values. For most cards, it consists of 3 digits, but for American Express it is 4 digits. This value is never saved outside of the current transaction, and must be entered by the user for each order. Next to the field is an information icon. Hovering over the icon displays a tooltip with more information about CVVs

- Name This Card Field** - Lets users enter a nickname for this payment method. It is an optional field. If it is left blank, a default name will be created based on the card type and last four digits of the card number

- Use Shipping Address** - Pressing this link populates the address and phone fields with the data from the shipping address. After populating the fields, no further relationship is maintained between the billing and shipping addresses, and users may edit the billing address as they see fit without effecting the shipping address

- Address Field** - Separate lines for address 1, address 2, and address 3. PO Boxes are allowed for billing addresses
- Hidden Fields** - There are two additional data fields that should be populated by Purchase, although at this time, there is no requirement to expose this to the user. The country field should be set to "US" and the Expiration Alert field should be defaulted to 1 month prior to expiration.

Country US 8

Expiration Alert 1 month prior to expiration

- Delete a Card** - Clicking this displays the modal below. Clicking No closes the modal and performs no further actions. Clicking Yes, removes this card from the recently used list

Are you sure you want to remove this card?

- Save Button** - Performs client side validation. If no errors are found, the form is closed and returned to its read only state (3.1), displaying the new payment information, and the card is added to the top of the list of recently used cards

- Editing Cards** - When editing, the card number is read only

Card Number * 11

Company card text

page 25 of 47

3.1.4 First Time User

Now Assisting: Delegatee Username

Checkout

Order Name

Shipping

Contact Name* * Required

Company * Residential

Address *

Orders cannot be shipped to PO Boxes.

City * State * ZIP Code * 99999

Email * username@domain.com

Phone Number * Phone: 999-999-9999 Ext. 1

Order

List Price	\$920,998.98
Savings	-\$3,000.00 (10%)
Subtotal	\$917,995.98
Shipping and Handling	No contact entered
Tax	TBD*
Total	\$921,998.98**

This information must be entered before an order can be submitted:

- Billing address
- Shipping address
- Payment card

Submit Order

**Estimated amount

For assistance, please contact Customer Support at 999-999-9999 or email user@domain.com

Billing

Enter shipping information 6

Buy \$4.32 more [Office Depot products](#) to qualify for free shipping and handling from Office Depot.

Order Summary Fulfilled by Intraline

	Unit Price	Quantity	Total Price
 Product Name Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	1	\$8,999.99
Item Number: Merchant Part Number			
 Product Name Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	100	\$899,999.00
Item Number: Merchant Part Number			
Shipping and Handling	No contact entered		
Tax	TBD*		
Merchant Total	\$919,998.98		

Order Summary Fulfilled by Office Depot

	Unit Price	Quantity	Total Price
 Product Name Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	1	\$8,999.99
Item Number: Merchant Part Number			
Shipping and Handling	No contact entered		
Tax	TBD*		
Merchant Total	\$919,998.98		

Checkout - First Time User

For users who do not have any previous shipping, billing, or payment information, such as first time users, the checkout page behaves in the following ways.

- No Contact Entered** - Before the shipping information has been entered or while the shipping information is being changed, the shipping costs cannot be displayed
- Submit Order Button** - This button is disabled when users are editing the shipping information. On hover, a tooltip is displayed explaining that users have to enter addresses and payment information before they can submit the order
- Cancel Button** - The cancel button is not displayed in this use case
- Save Button** - Performs client side validation (values present for required fields and proper format for ZIP Code, email address, and phone number), address validation (3.1.8), shipping cost calculations, and any other server side validation. If no errors are found, the form is closed and returned to its read only state (3.1), displaying the new shipping information and shipping costs, the address is added to the top of the list of recently used addresses, and the Payment Form is displayed (3.1.3). See 3.1.5 for details on the flow for first time users
- Zero Data State** - How Billing and Payment are displayed when they do not yet contain any information
- Other Buttons** - The page needs at least one valid shipping address to continue. Clicking outside of the active form area (e.g., trying to edit a credit card brought in from Profile) displays a modal instructing the user to enter an address

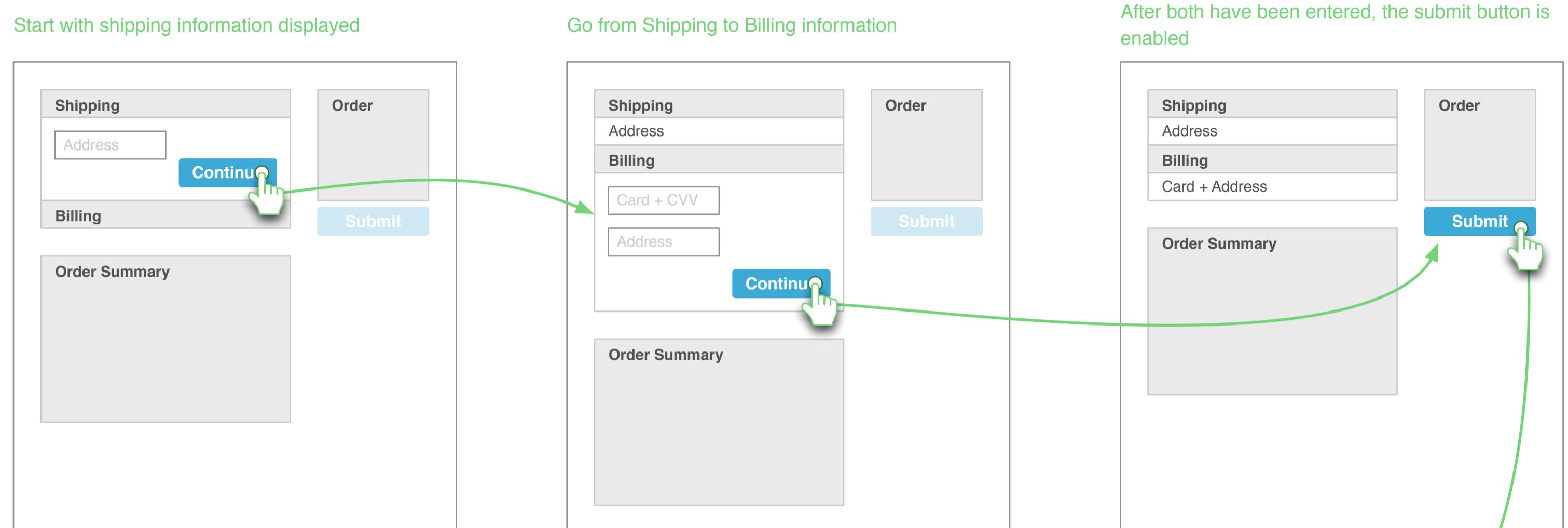
A shipping address must be entered before you can continue.

OK

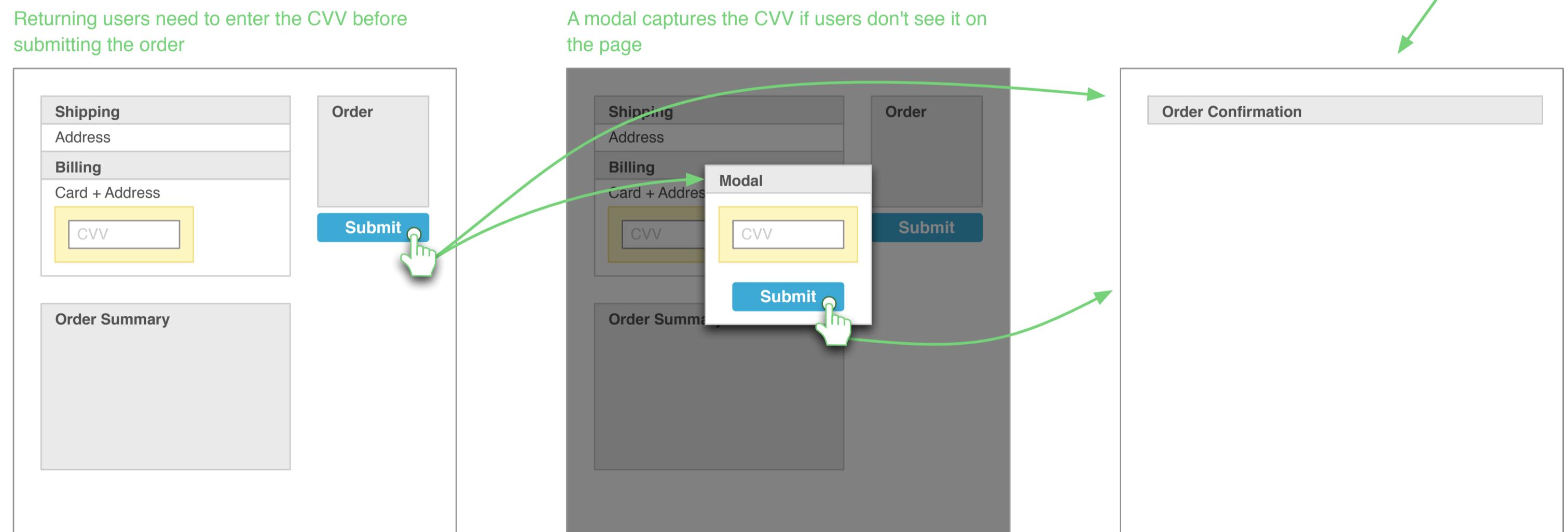
7

3.1.5 Checkout User Flows

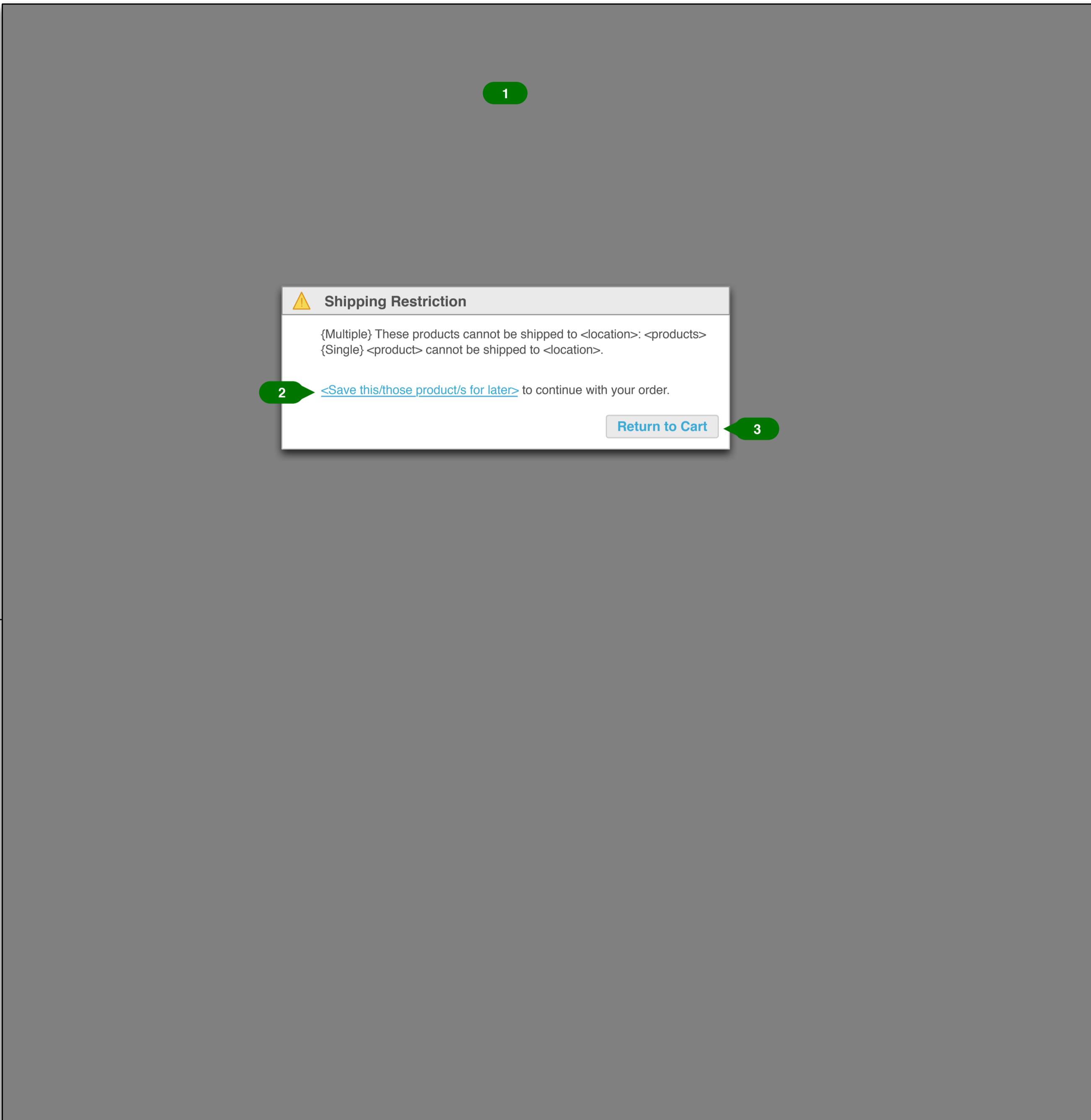
First Time User



Returning Users



3.1.6 Restricted Item (modal)

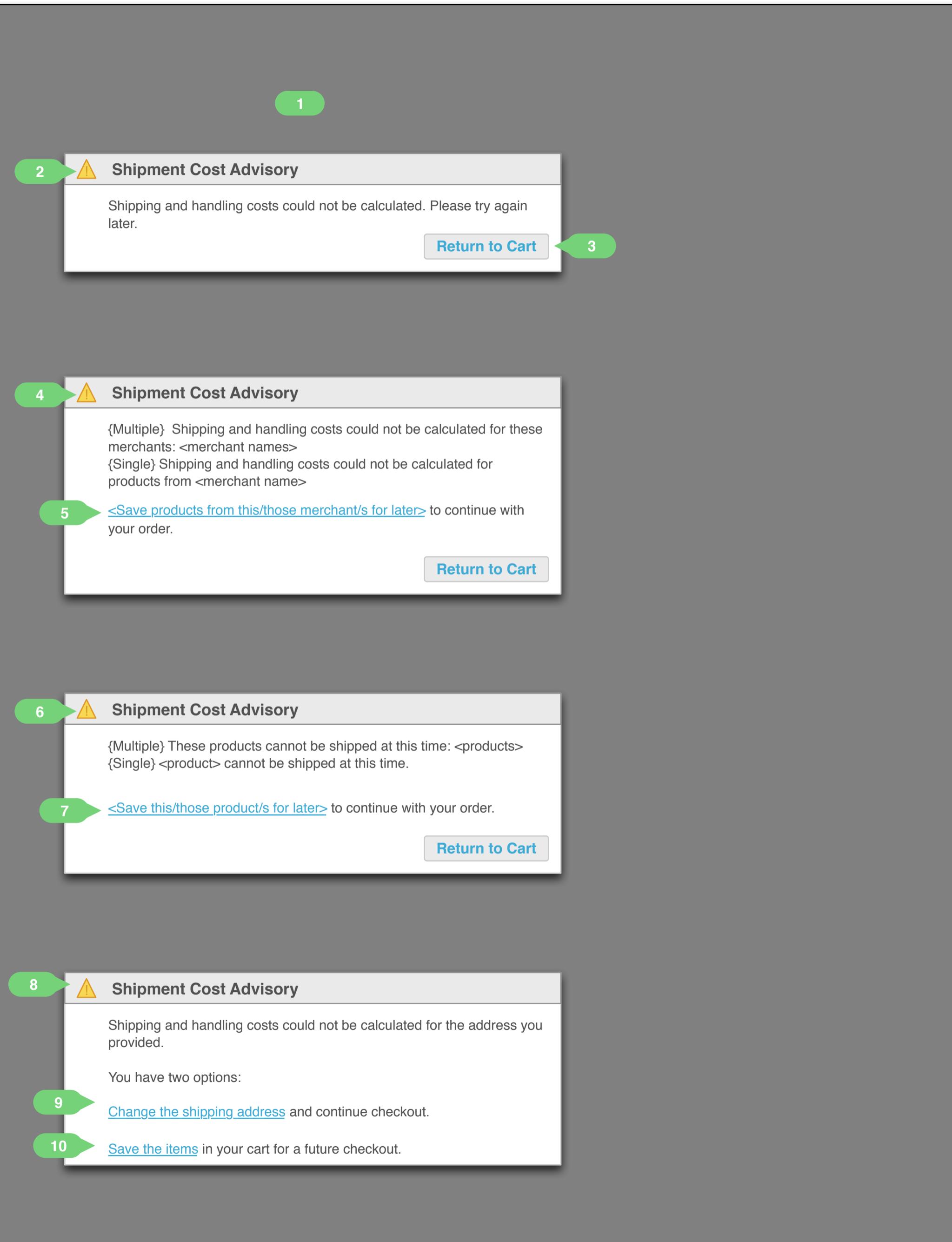


Restricted Item (modal)

This overlay is displayed over the Checkout page (3.1) when there are products which are restricted from being shipped to the location entered.

1. **Modal** - The overlay is modal, meaning the page beneath the overlay is grayed out and cannot be interacted with. Users must choose an option in the overlay or dismiss it to proceed
2. **Remove Product Link** - Provide users with a way to remove products that are somehow invalid. Clicking this link removes the offending products from the order and places them in the users' Saved for Later list (3.0 #16). If no products remain, users are redirected to their (now empty) shopping cart (3.0). Otherwise the checkout page is updated
3. **Return to Cart Button** - Takes users back to the shopping cart page (3.0). All products in the order remain in the user's cart

3.1.7 Processing Error (modal)

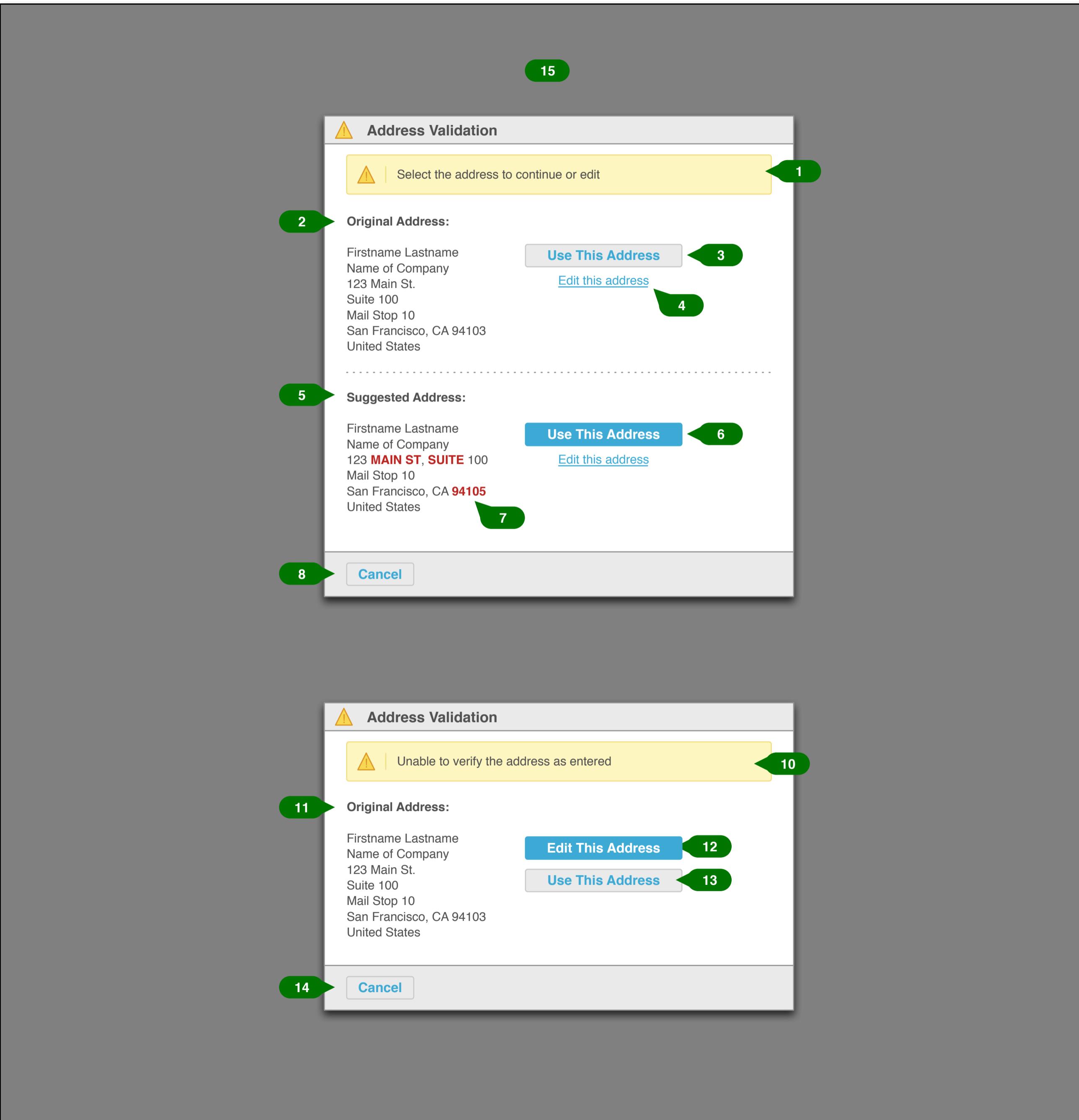


Processing Error (modal)

This overlay is displayed over the Checkout page (3.1) when there are problems calculating shipping costs. It shows the behavior for the four possible error cases.

1. **Modal** - The overlay is modal, meaning the page beneath the overlay is grayed out and cannot be interacted with. Users must choose an option in the overlay or dismiss it to proceed
2. **General Failure** - If the shipping calculation fails for all merchants in the order or there is some other error that results in there being no products in the order that can be purchased, this general failure message is displayed
3. **Return to Cart button** - Takes users back to the shopping cart page (3.0). All products in the order remain in the user's cart
4. **Merchant Failure** - If the shipping calculation fails for one or more merchants in the order, but succeeded for at least one, then at least some products in the order are able to be purchased. This version is displayed to allow users to proceed with the valid portion of their order
5. **Remove Merchant Link** - Provide users with a path forward by giving them the option to remove all products sold by all the Merchants that failed. These removed products should be placed into users Saved for Later list (3.0 #16) so that they can try to order them at a later time. Clicking this link removes the offending merchants and their products, closes the overlay, and updates the page
6. **Product Failure** - If the shipping calculation fails because of one or more products (e.g., the shipping calculator requires product weight, but the catalog does not have a weight for the product), this version is displayed to let users remove the invalid products
7. **Remove Product Link** - Provide users with a way to remove products that are somehow invalid. A log of these invalid items should be kept so that the issue can be resolved by Rearden. Clicking this link removes the offending products from the order and places them in the users' Saved for Later list (3.0 #16). If no products remain, users are redirected to their (now empty) shopping cart (3.0). Otherwise the checkout page is updated
8. **Address Failure** - If the shipping calculation fails because of problems with the shipping address, this version is displayed to let users change the address
9. **Edit Shipping Contact Link** - Provide users with a way to fix the address. Clicking this link closes this modal and opens the edit modal for the shipping contact, or the edit modal for the billing contact if the Same as Billing checkbox is checked
10. **Clear Shipping Contact Link** - Provide users with a way to back out of the error. Clicking this link closes the modal and clears the shipping contact so that it is left blank. If the Same as Billing checkbox is checked, then this unchecks that and leaves the field blank

3.1.8 Address Validation (modal)

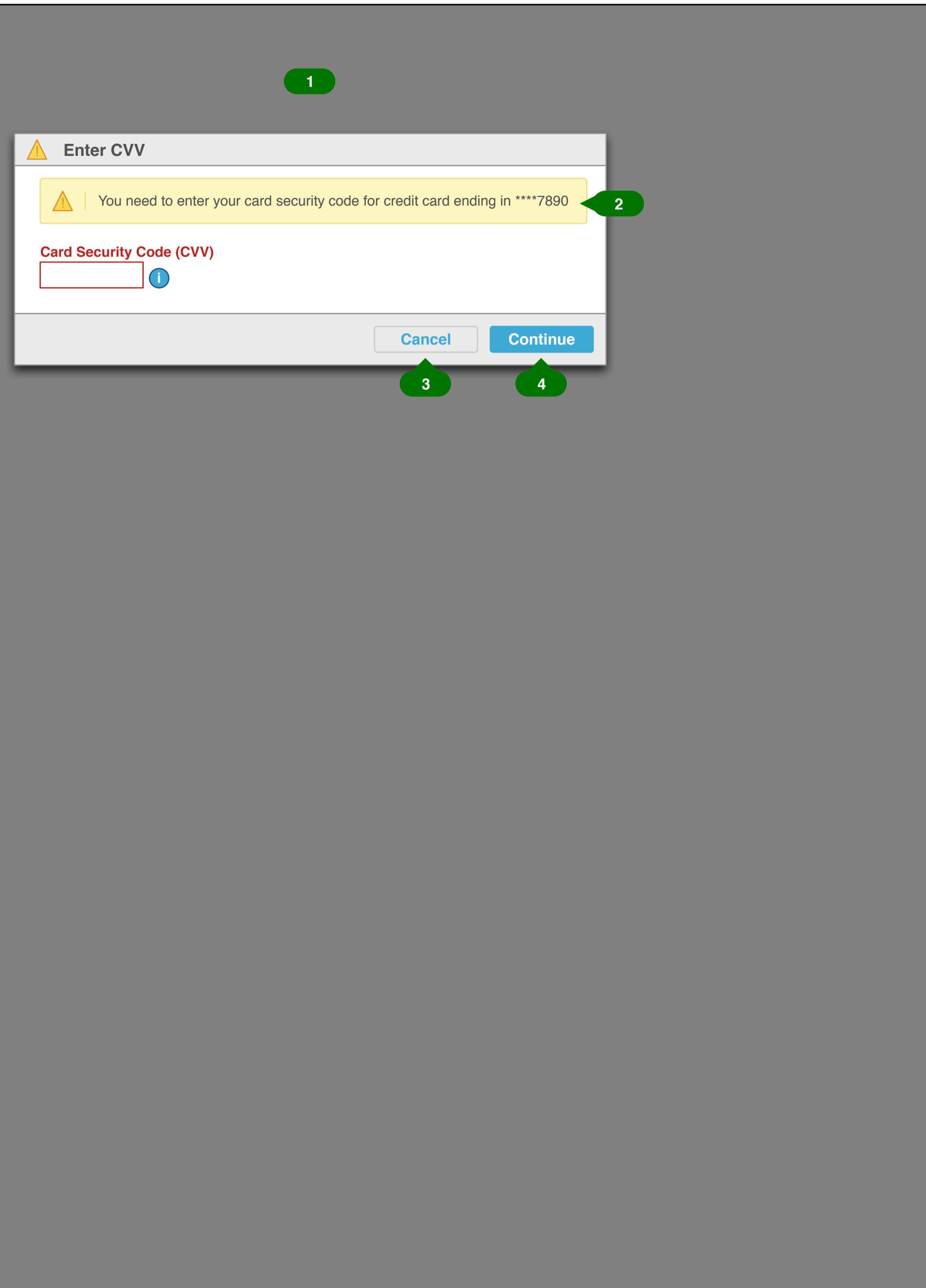


Address Validation (modal)

Upon submitting a new or shipping address, the system attempts to validate that address. If the address cannot be validated, but the service can suggest a solution, the top modal is displayed. If the address cannot be validated and the service is unable to suggest a solution, the bottom modal is displayed.

- 1. Warning Message** - the message saying the address cannot be validated and providing instructions to the user
- 2. Original Address** - the address as entered by the user
- 3. Use Original Address Button** - allows the user to proceed with the address as entered
- 4. Edit Original Address Link** - closes the overlay, returning the user to the address form that spawned the modal (either 3.1.1 or 3.1.3)
- 5. Suggested Address** - the address suggested by the validation service
- 6. Use Suggested Address Button** - allows the user to proceed with the suggest address
- 7. Edit Suggested Address Button** - closes the overlay, returning the user to the address form that spawned the modal (either 3.1.1 or 3.1.3) but populates the form's fields with the data for this address
- 8. Cancel Button** - closes the modal making no changes to the address
- 10. Warning Message** - the message saying the address cannot be validated and providing instructions to the user
- 11. Original Address** - the address as entered by the user
- 12. Use Original Address Button** - allows the user to proceed with the address as entered
- 13. Edit Original Address Link** - closes the overlay, returning the user to the address form that spawned the modal (either 3.1.1 or 3.1.3)
- 14. Cancel Button** - closes the modal making no changes to the address
- 15. Modal** - The overlay is modal, meaning the page beneath the overlay is grayed out and cannot be interacted with. Users must choose an option in the overlay or dismiss it to proceed

3.1.9 Enter CVV (modal)



Enter CVV (modal)

When users forget to enter their CVV on the checkout page, we open a modal to capture the information instead of sending users back to the page.

1. **Modal** - The overlay is modal, meaning the page beneath the overlay is grayed out and cannot be interacted with. Users must choose an option in the overlay or dismiss it to proceed
2. **Error Message** - Inform users that they need to enter their CVV. This message should reference which card users have entered
3. **Cancel Button** - Closes the modal and returns users to the checkout page (so they can modify their billing information if needed)
4. **Continue Button** - Checks to see if a valid CVV was entered and then submits the order

3.1.10 Checkout Errors and Warnings

Now Assisting: Delegatee Username

Checkout

Order Name

Shipping

Contact Name*

Company *

Address *

City * You must enter a value for City 2

State * Select... 3

ZIP Code * 99999

Email * username@domain.com

Phone Number * Phone 999-999-9999

Billing

Please add a billing address 3

Save as name, ** 9999** 4

Card Security Code - CVV* 5

Please enter a security code.

Expiration Date: 01/13

Enter billing address 4

Buy \$4.32 more [Office Depot products](#) to qualify for free shipping and handling from Office Depot.

Order Summary Fulfilled by Intraline

	Unit Price	Quantity	Total Price
 Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	1	\$8,999.99
 Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	100	\$899,999.00
	Shipping and Handling	No contact entered	
	Tax	TBD*	
	Merchant Total	\$919,998.98	

Order Summary Fulfilled by Office Depot

	Unit Price	Quantity	Total Price
 Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	1	\$8,999.99
	Shipping and Handling	No contact entered	
	Tax	TBD*	
	Merchant Total	\$919,998.98	

Checkout - Errors and Warnings

This shows how errors and other warnings are displayed in the various states of the page.

- Alert/Error Message** - the mechanism for displaying error messages for client-side validation and other messaging
- Highlight Errors** - highlight any errors found on the form during client side validation. Additional help text appears in an overlay when the user gives that form field focus
- Warning Messages in Read-Only** - The read only versions of the shipping and billing areas of the page may need to alter the user to problems or missing data. Alert/Error messages may be displayed in these states
- Highlight Errors** - some additional information about the problem may also need to be displayed in the read-only mode
- Submit Button** - Users should not be able to submit the order while there are outstanding orders. Hovering over the button displays a tooltip with an explanation of the problem

3.2 Order Confirmation

[Profile](#) | [Mobile](#) | [1 Alert](#) | [Help](#) | [Sign Out](#)

Logo

Home | Travel | Purchase | Dining | Shipping | Expenses

[All Categories](#)
Search by keyword or product ID number
Search All
Search
<Orders>
<Cart>

Order Confirmation

✓ Your order has been submitted. [View orders](#)

Message stating that the user has qualified for the promotion. [View details](#)

First Product Name lorem ipsum dolor... and 2 others

Order No. 1234567890	Fulfilled by Intraline	Placed August 23, 2011 1:23pm PDT		
		Unit Price	Quantity	Total Price
	Product Name Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	1	\$8,999.99
	Item Number: Merchant Part Number			
	Product Name Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	100	\$899,999.00
	Item Number: Merchant Part Number			
		Shipping and Handling	\$10.00	
		Tax	TBD*	
		Merchant Total	\$919,998.98	

[Email](#)
[Print](#)

*Sales tax, when applicable, will be calculated by the supplier(s) and added upon final processing.

**Estimated amount

For assistance, please contact Customer Support at 999-999-9999 or email user@domain.com

Order No. 1234567891 Fulfilled by [Office Depot](#) Placed August 23, 2011 1:23pm PDT

Order No. 1234567891	Fulfilled by Office Depot	Placed August 23, 2011 1:23pm PDT		
		Unit Price	Quantity	Total Price
	Product Name Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	1	\$8,999.99
	Item Number: Merchant Part Number			
		Shipping and Handling	\$10.00	
		Tax	TBD*	
		Merchant Total	\$919,998.98	

Shipping Address
Firstname Lastname
Company Name
ADDRESS 1
ADDRESS 2
CITY NAME, ST 99999
Phone: 415-555-1234
Billing Address
Firstname Lastname
ADDRESS 1
ADDRESS 2
CITY NAME, ST 99999
415-555-1234
Payment Method
"CC Name" ****7890

3.2.1 Order Confirmation (print version)

Logo
Printed mm:hh AM on mm/dd/yyyy by Firstname Lastname
1

Order Confirmation

Message stating that the user has qualified for the promotion.
5

Order Name: First Product Name lorem ipsum dolor... and 2 others

Shipping Address	Billing Address	Payment Method
Firstname Lastname Company Name ADDRESS 1 ADDRESS 2 CITY NAME, ST 99999 Phone: 415-555-1234	Firstname Lastname ADDRESS 1 ADDRESS 2 CITY NAME, ST 99999 415-555-1234	"CC Name" ****7890

Order No. 1234567890		Fulfilled by Intraline		Placed August 23, 2011 1:23pm PDT		
		Unit Price	Quantity	Total Price		
	Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	1	\$8,999.99		
	Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	100	\$899,999.00		
		Shipping and Handling		\$10.00		
		Tax		TBD*		
		Merchant Total		\$919,998.98		

Order No. 1234567891		Fulfilled by Office Depot		Placed August 23, 2011 1:23pm PDT		
		Unit Price	Quantity	Total Price		
	Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	1	\$8,999.99		
		Shipping and Handling		\$10.00		
		Tax		TBD*		
		Merchant Total		\$919,998.98		

Order Confirmation (print version)

The version of the Order Confirmation page users get when they print the page. To save users ink, most colors, images, buttons, and links have been removed.

1. **Date and Username** - Include the time and date the page was printed and the user who printed it

2. **Delegate Status** - Include whether the user is acting as a delegate, and if so, for whom

3. **Multiple Orders** - Every order that was submitted during checkout is printed

5. **Confirmation Message for Promo** - An optional message displayed if a promotion is being run and if the user's order qualifies

Rearden Commerce - Confidential & Proprietary updated: 03.26.13

page 34 of 47

3.2.2 Order Confirmation (email version)



Order Confirmation

Message stating that the user has qualified for the promotion. [View details](#)

Order Name: First Product Name lorem ipsum dolor... and 2 others

Thank You

Additional text and disclaimers as needed. Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

For assistance, please contact Customer Support at 999-999-9999 or email user@domain.com

Please do not respond to this email

Order		
List Price	\$920,998.98	
Savings	-\$3,000.00 (10%)	
Subtotal	\$917,998.98	
Shipping & Handling	\$2,000.00	
Tax	TBD*	
Total	\$921,998.98	

*Sales tax, when applicable, will be calculated by the supplier(s) and added upon final processing.

**Estimated amount

Order No. 1234567890	Fulfilled by Intraline	Placed August 23, 2011 1:23pm PDT
		1
		Unit Price Quantity Total Price
 Product Name ipsum dolor sit amet consectetur ...	\$8,999.99 <small>each</small>	1 \$8,999.99
<small>Item Number: Merchant Part Number</small>		
 Product Name ipsum dolor sit amet consectetur ...	\$8,999.99 <small>each</small>	100 \$899,999.00
<small>Item Number: Merchant Part Number</small>		
		Shipping and Handling \$10.00 Tax TBD*
		Merchant Total \$919,998.98

Order No. 1234567891	Fulfilled by Office Depot	Placed August 23, 2011 1:23pm PDT
		2
		Unit Price Quantity Total Price
 Product Name ipsum dolor sit amet consectetur ...	\$8,999.99 <small>each</small>	1 \$8,999.99
<small>Item Number: Merchant Part Number</small>		
		Shipping and Handling \$10.00 Tax TBD*
		Merchant Total \$919,998.98

Shipping Address
 Firstname Lastname
 Company Name
 ADDRESS 1
 ADDRESS 2
 CITY NAME, ST 99999
 415-555-1234
 United States
 Phone: 415-555-1234

Billing Address
 Firstname Lastname
 ADDRESS 1
 ADDRESS 2
 CITY NAME, ST 99999
 415-555-1234

Payment Method
 "CC Name" ****7890

[View my orders](#)

Thanks for shopping with us!

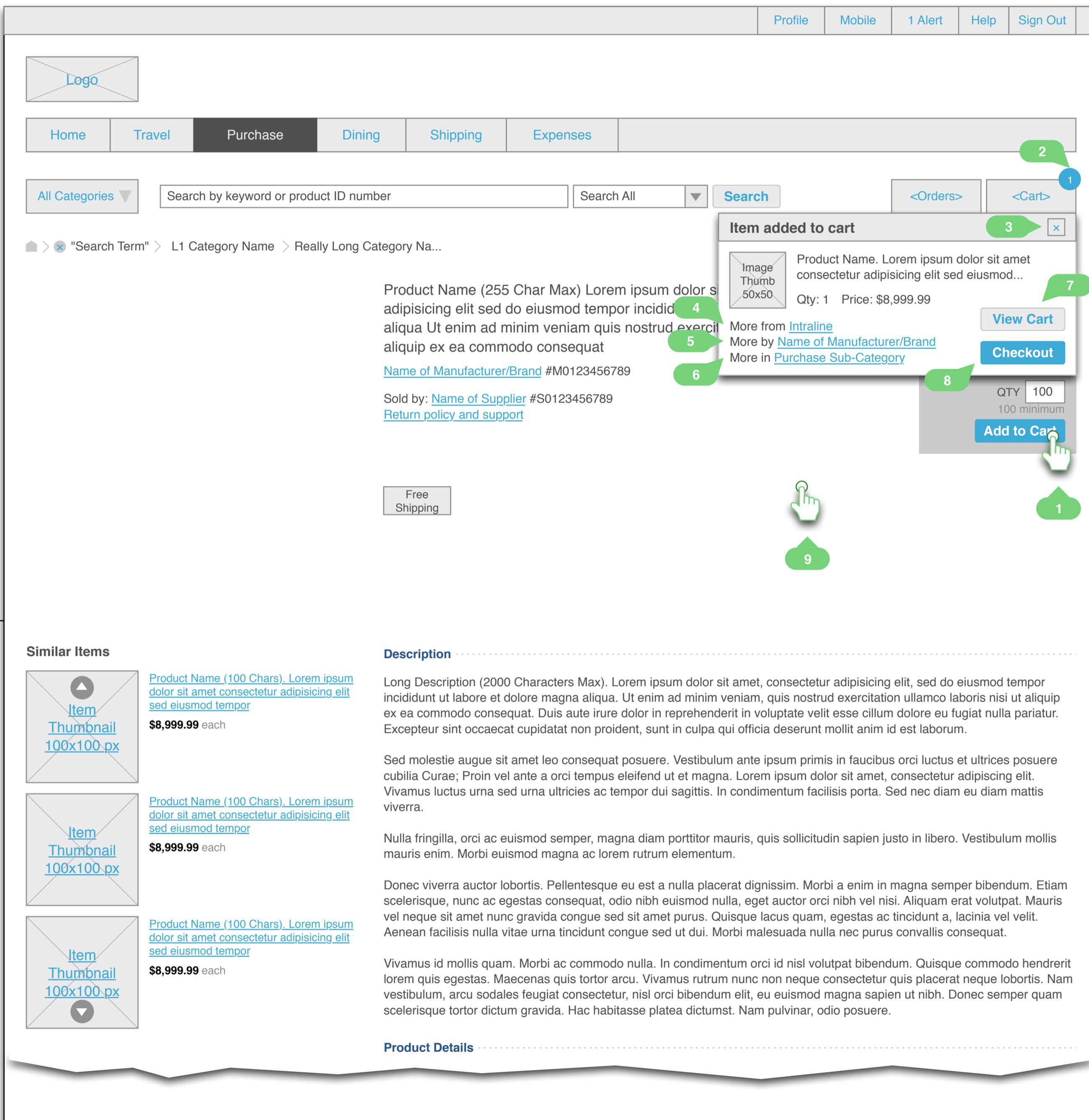
3

Order Confirmation (email version)

The email version of the Order Confirmation. The user who placed the order (or, in the case of impersonation or delegates, the effective user) receives this email automatically. Users can also manually send this confirmation to other addresses.

1. **Links** - Links remain active
2. **Multiple Orders** - Every order that was submitted during checkout is printed
3. **Email Footer** - The platform's standard email footer
5. **Confirmation Message for Promo** - An optional message displayed if a promotion is being run and if the user's order qualifies. Clicking the link opens 1.4 Promotion Modal on top of the order details page (5.2) for this order

3.3 Add to Cart (overlay)



The wireframe shows a product detail page with a central 'Add to Cart' overlay. The overlay contains the following elements:

- Item added to cart** (Callout 3)
- Image Thumb 50x50** (Callout 4)
- Product Name**: Product Name. Lorem ipsum dolor sit amet consectetur adipisicing elit sed eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.
- Qty: 1**
- Price: \$8,999.99**
- View Cart** button (Callout 7)
- Checkout** button (Callout 8)
- QTY 100** (Callout 9)
- 100 minimum**
- Add to Cart** button (Callout 1)

Below the overlay, a hand icon with a click indicator is shown above the 'Add to Cart' button. A green cloud icon with the number '1' is positioned to the right of the button.

Similar Items section (Callout 2) displays three items with thumbnails, names, and prices.

Description section (Callout 5) contains a long product description.

Product Details section (Callout 6) is partially visible at the bottom.

Add to Cart (overlay)

This overlay confirms that an item has been added to the user's cart.

- Add to Cart Button** - This overlay is displayed when users click the Add to Cart Button unless there is not an error by having a quantity less than a minimum order quantity
- Cart Badge** - The Cart Badge is updated whenever an item is added to the cart (see Navigation #11)
- Close Box** - Closes the overlay. The overlay closes itself after a set period of time.
- Merchant Link** - A link to view a list of all products (2.1) filtered by this Merchant
- Manufacturer Link** - A link to view a list of all products (2.1) filtered by this manufacturer or brand
- Category Link** - A link to view a list of all products (2.1) for this category or sub-category
- View Cart Button** - Takes the user to the Shopping Cart (3.0)
- Checkout Button** - Takes the user to the Checkout page (3.1)
- Clicking Outside** - Closes the overlay

3.4 Cart Preview (overlay)

The wireframe shows a user interface for a commerce website. At the top is a navigation bar with links for Home, Travel, Purchase (which is highlighted in dark grey), Dining, Shipping, and Expenses. To the right of the navigation are Profile, Mobile, 1 Alert, Help, and Sign Out buttons. Below the navigation is a search bar with a dropdown menu labeled 'All Categories' and a search input field. A 'Search' button is next to it, followed by a link to 'Orders'. A green callout bubble labeled '1' points to the 'Purchase' button in the navigation.

The main content area contains a breadcrumb trail: "Search Term" > L1 Category Name > Really Long Category Na... Below this is a large text block: "Product Name (255 Char Max) Lorem ipsum dolor sit amet, consectetur adipisicing elit sed eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat".

Below the text block are details about the manufacturer: "Name of Manufacturer/Brand" #M0123456789, supplier: "Sold by: Name of Supplier" #S0123456789, and a return policy link: "Return policy and support".

A "Free Shipping" badge is located on the left side of the page. On the right, there is a "Cart Preview (overlay)" which lists five products. Each item has a thumbnail, a product name, quantity, and price. A green callout bubble labeled '2' points to the list of items. A green callout bubble labeled '3' points to the "View Cart" button. A green callout bubble labeled '4' points to the "Checkout" button. A green callout bubble labeled '5' points to a message box stating "Your cart is empty".

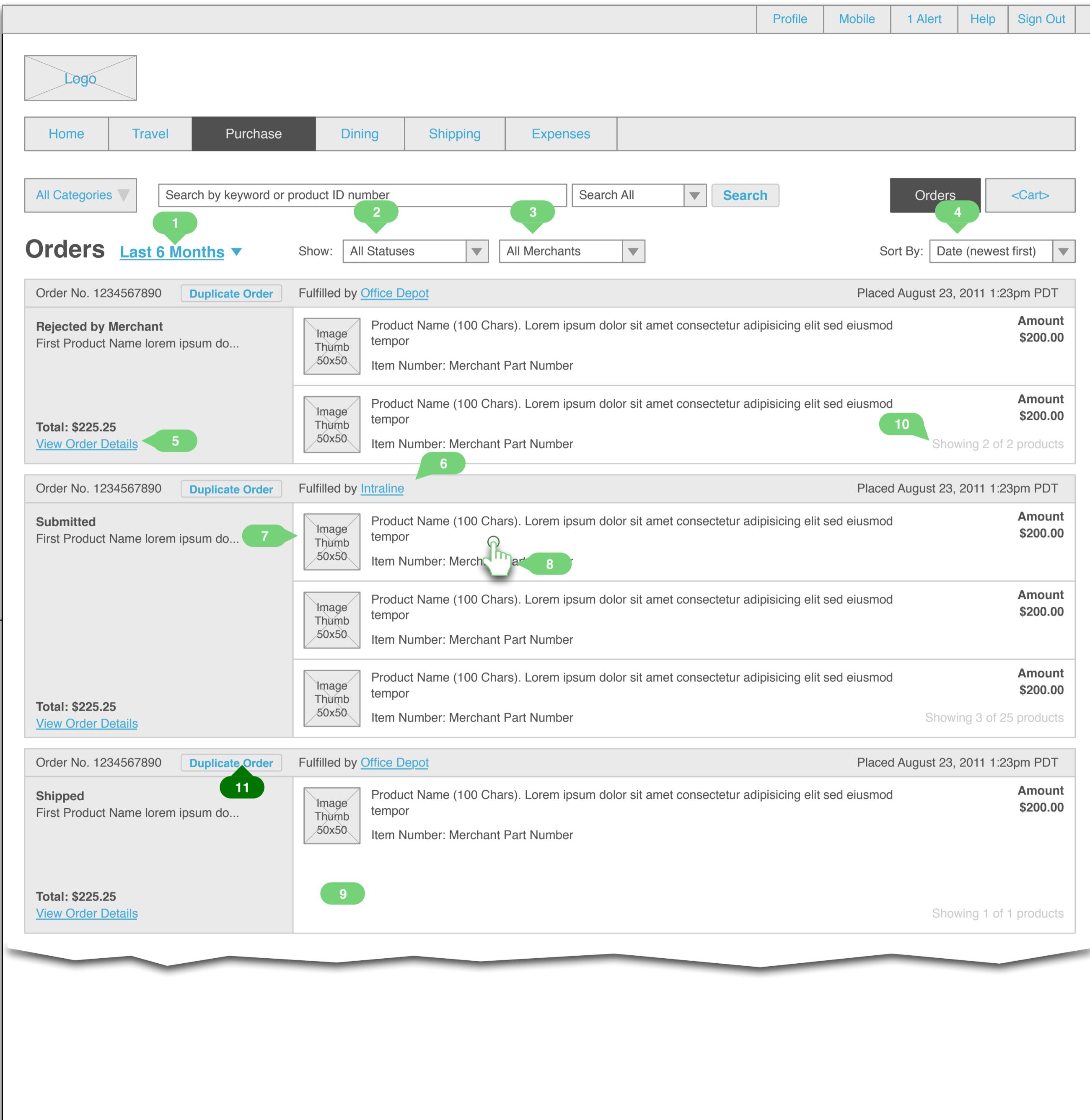
At the bottom left, there is a section titled "Similar Items" with three items listed, each with a thumbnail, product name, and price. A green callout bubble labeled '6' points to the first item in this list.

Cart Preview (overlay)

This overlay lets users see what is in their cart without leaving the page they're on.

1. **Cart Navigation** - The cart preview overlay is displayed when the user hovers over the cart navigation button. It is hidden when the user moves the mouse so that it is not over the button or the overlay
2. **Maximum Products Shown** - Up to 5 products are shown in the cart (in the order they were added to the cart). If there are more than 5 products, a message is displayed informing the user that there are more products in the cart. This message is not displayed if the number of products in the cart is 5 or less
3. **View Cart Button** - Takes users to the Shopping Cart page (3.0)
4. **Checkout Button** - Takes users to the Checkout page (3.1)
5. **Empty Cart** - If the cart has no products in it, a message is displayed in the cart preview informing the user
6. **Product Name and Thumbnail** - Clicking these takes the user to the Item Detail (2.3) page for that item

5.0 My Orders ---



The wireframe displays three orders from different merchants:

- Order 1 (Rejected by Merchant):** Fulfilled by Office Depot. Total: \$225.25. Contains two items.
- Order 2 (Submitted):** Fulfilled by Intraline. Total: \$225.25. Contains three items.
- Order 3 (Shipped):** Fulfilled by Office Depot. Total: \$225.25. Contains one item.

UI Elements numbered 1-11 highlight specific features:

- Logo icon
- Search bar
- Search dropdown
- Orders button
- Total order amount (\$225.25)
- View Order Details link
- Sort by dropdown (highlighted)
- Merchant Part Number link
- Product thumbnail
- Showing 2 of 2 products
- Duplicate Order button

Orders

A list of all orders the user created. If there are no orders for the default time period, the following is displayed beneath the tabs:

There are no orders in the selected timeframe

1. **Date Range Menu** - Shows the time frame of orders currently being displayed. Users can change this menu to view other time periods of orders

Last 6 Months ▾

- Last 6 months (highlighted)
- 2011
- 2010
- 2009
- All orders

2. **Status Filter Menu** - A menu that allows users to filter the list of orders by one of the list of all possible statuses. It updates the list on selection

3. **Merchants Filter Menu** - A menu that allows users to filter the list of order by one of the list of all possible merchants. It updates the list on selection

4. **Sort Menu** - A menu that allows users to change the order the orders are displayed. It updates the list on selection

- Sort by:
- Date (newest first) (highlighted)
 - Date (newest first)
 - Date (oldest first)
 - Price (low to high)
 - Price (high to low)

5. **View Order Details Link** - Takes users to the order details page for this order (5.2)

6. **Merchant Link** - Takes users to the merchant detail page (2.5) for this merchant

7. **Order Summary** - Display details for the first two items in the order

8. **Clicking on an Item** - Also takes users to the order detail page for the order (2.5)

9. **Short Orders** - If there is only one item in the order, leave whitespace when necessary

10. **Number of Items** - Text shows the current number of items displayed and the total number of items in the order

11. **Duplicate Order Button** - Clicking this button takes users to the checkout page (3.1), pre-populated with values of this order including shipping and billing addresses, payment method, shipping method (if any), and all the items in this order. From checkout, users can edit the products in the order. This takes the user to the Shopping Cart page (3.0) and displays the Merge Modal (5.4). If one or more items in the order are not available, then those items are not added and a warning message is displayed at the top of the checkout page alerting the user and listing the items not added. If no items in the order are available, an alert is displayed informing the user.

The products in this order
are no longer available.

OK

5.1 Support Order Search

Support I Search Purchase Orders

Date	Order Number	User	Site/Company	Merchant	Status	Price																																																																																				
mm/dd/yy to mm/dd/yy				All	All	Search																																																																																				
<table border="1"> <thead> <tr> <th>Date</th> <th>Order Number</th> <th>User</th> <th>Site/Company</th> <th>Merchant</th> <th>Status</th> <th>Price</th> </tr> </thead> <tbody> <tr><td>05/15/02</td><td>1234567890</td><td>flastname@domain.com</td><td>Acme</td><td>Office Depot</td><td>Submitted</td><td>\$999.99</td></tr> <tr><td>05/15/02</td><td>1234567890</td><td>mshanmugasundaram@dom...</td><td>International Business Machi...</td><td>Office Depot</td><td>Submitted</td><td>\$999.99</td></tr> <tr><td>05/15/02</td><td>1234567890</td><td>flastname@domain.com</td><td>Acme</td><td>Office Depot</td><td>Submitted</td><td>\$999.99</td></tr> </tbody> </table>							Date	Order Number	User	Site/Company	Merchant	Status	Price	05/15/02	1234567890	flastname@domain.com	Acme	Office Depot	Submitted	\$999.99	05/15/02	1234567890	mshanmugasundaram@dom...	International Business Machi...	Office Depot	Submitted	\$999.99	05/15/02	1234567890	flastname@domain.com	Acme	Office Depot	Submitted	\$999.99	05/15/02	1234567890	flastname@domain.com	Acme	Office Depot	Submitted	\$999.99	05/15/02	1234567890	flastname@domain.com	Acme	Office Depot	Submitted	\$999.99	05/15/02	1234567890	flastname@domain.com	Acme	Office Depot	Submitted	\$999.99	05/15/02	1234567890	flastname@domain.com	Acme	Office Depot	Submitted	\$999.99	05/15/02	1234567890	flastname@domain.com	Acme	Office Depot	Submitted	\$999.99	05/15/02	1234567890	flastname@domain.com	Acme	Office Depot	Submitted	\$999.99	05/15/02	1234567890	flastname@domain.com	Acme	Office Depot	Submitted	\$999.99	05/15/02	1234567890	flastname@domain.com	Acme	Office Depot	Submitted	\$999.99
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1 2 3 4 5 6 7 8 9 10 11

Support Order Search

Support users use the Dashboard to launch the order search tool in a new window. This shows both the search form and the search results. When users first arrive at this page, only the search form is displayed. The results are loaded in below after the user clicks search.

1. **Close Box** - Closes the window and logs the user out of the order search tool, but not out of the dashboard
2. **Date Text Fields** - Accepts input entered in the "mm/dd/yy" pattern. If only "mm/dd" is entered, assume the current year. If a date is entered in one field only, then the range is set to show orders placed on that exact date
3. **User Text Field** - The text entered here should search for users' first names, last names, and usernames
4. **Site/Company Text Field** - The text entered here should search for company names and site ids
5. **Merchant Menu** - A menu of all possible merchants and an option to show all merchants
6. **Status Menu** - A menu of all possible statuses and an option to show all statuses
7. **Search Button** - If no errors are present, the search results are displayed below the form. If no results are found, the message below is displayed

No orders found

8. **Errors** - Highlight fields with formatting errors
9. **Sortable Headers** - Clicking the column heading sorts the results in ascending order of the data in that column. An upward triangle indicates which column the results are currently sorted by. Clicking the same heading a second time reverses the sort order and the direction of the triangle. By default, the table is sorted by date in descending (newest first) order
10. **Pagination** - If more than 50 orders are found, the results should be broken into separate pages. These controls allow users to navigate through those pages of results
11. **Clicking an Order** - Clicking anywhere on an order opens a read only version of the order (1.3.2)

5.1.1 Support Order Detail

Support Order Detail

[Back to Search Purchase Orders](#) 1

User: [firstname@domain.com_\(123456\)](mailto:firstname@domain.com_(123456)) 3

Site ID: acme 4

Order No. 1234567890
Order placed with order(s) [1234567890](#), [1234567890](#), and [1234567890](#) 2

Status: Shipped
Tracking Number: UPS [T012345678901234567](#) 5

	Unit Price	Quantity	Total Price
 <u>Product Name Lorem ipsum dolor sit amet consectetur ...</u>	\$8,999.99 each	1	\$8,999.99
 <u>Product Name Lorem ipsum dolor sit amet consectetur ...</u>	\$8,999.99 each	100	\$899,999.00

Item Number: Merchant Part Number

Shipping Address
Firstname Lastname
Company Name
ADDRESS 1
ADDRESS 2
CITY NAME, ST 99999
United States
Phone: 415-555-1234

Billing Address
Firstname Lastname
ADDRESS 1
ADDRESS 2
CITY NAME, ST 99999
415-555-1234

Payment Method
"CC Name" ****7890

Support Order Detail

Gives the support user a read only version of the order detail. The content on the page is the same as is detailed for 5.2 except that all links and functionality have been removed except where noted below.

- 1. Back to Search Purchase Orders Link** - Returns users to the order search results on page 1.3.1
- 2. Links for Orders Placed at the Same Time** - Takes users to versions of this page (1.3.2) for those orders
- 3. User Link** - The username and id number of the person who placed the order are listed. Clicking the link takes the support user to the Dashboard's existing User Details page for that user
- 4. Site ID** - The site ID for the company of the person who placed the order
- 5. Tracking Number** - Once an order has shipped, the tracking number and carrier name is included. If the carrier supports tracking, the number is a link. Clicking this link opens the Tracking Overlay (5.3)

5.2 Order Detail

Order Detail

Logo

Profile Mobile 1 Alert Help Sign Out

Home Travel Purchase Dining Shipping Expenses

All Categories Search by keyword or product ID number Search All Search <Orders> <Cart>

Order Detail

Confirmation, error message, or alert 3

Order No. 1234567890 5 12
Order placed with order(s) [1234567890](#), [1234567890](#), and [1234567890](#)

Status: Shipped 6
Tracking Number: UPS [T012345678901234567](#)
Cancelation Comments: Lorem ipsum 15 10

Product Name	Unit Price	Quantity	Total Price
Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	1	\$8,999.99
Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	100	\$899,999.00

Shipping Address
Firstname Lastname
Company Name
ADDRESS 1
ADDRESS 2
CITY NAME, ST 99999
United States
Phone: 415-555-1234

Billing Address
Firstname Lastname
ADDRESS 1
ADDRESS 2
CITY NAME, ST 99999
415-555-1234

Payment Method
"CC Name" ****7890

Order

List Price	\$920,998.98
Savings	-\$3,000.00 (10%)
Subtotal	\$917,998.98
Shipping & Handling	\$2,000.00
Tax	TBD*
Total	\$921,998.98

Repeat This Order

Cancel Order 7

Email Print

*Sales tax, when applicable, calculated by the supplier(s) and added upon final processing. 1 2

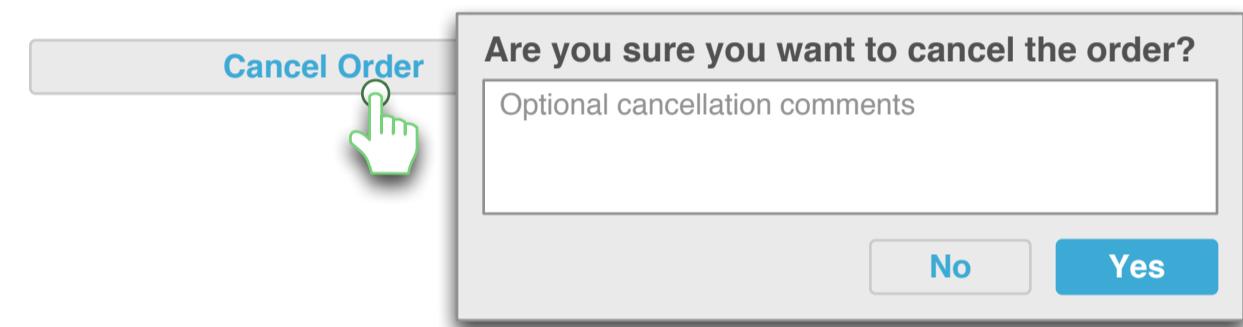
**Estimated amount

For assistance, please contact Customer Support at 999-999-9999 or email user@domain.com

Order Detail

This page shows the details of a submitted order. For Phase 1.5, an order can only have one Merchant and be delivered to one address.

1. **Email Button** - Opens the overlay shown in #5 on 3.2, allowing the user to email this order to the address entered (5.2.2)
2. **Print Button** - Prints the current page using a printer friendly CSS (5.2.1)
3. **Alert Message** - Confirmations, alerts, and error messages display at the top of the page. These messages consist of an icon and a message providing details
4. **Order Name** - This is the name that was entered by the user or automatically generated by the system
5. **Current Status** - The current status of the order should be prominently displayed and reinforced by using a color code, iconography, or some other design element
6. **Tracking Number** - Once an order has shipped, the tracking number and carrier name is included. If the carrier supports tracking, the number is a link. Clicking this link opens the Tracking Overlay (5.3)
7. **Cancel Button** - After an order has been submitted but before it has been accepted by the merchant, a user has the ability to cancel the order. When users click the Cancel button, they are presented with the confirmation modal dialog below. Users have the option of adding comments for the Merchant. They must choose yes or no before proceeding



8. **Back to List Button** - Returns users to the list of orders (5.1) to which this order belongs
9. **Merchant Link** - Links to the Merchant Detail page (2.5) for this Merchant
10. **Order Item** - The name of the item and its thumbnail image link to the Item Detail (2.3) for the item, even if that item is no longer available (#40 on 2.3)
11. **Duplicate Order Button** - Duplicates the order, see 5.0 annotation #11
12. **Associated Orders** - When users place orders from carts containing items from multiple suppliers, the purchase is automatically split into a separate order for each supplier. However, users might not be aware of which items are in which order. Therefore, links to order details for orders placed at the same time (i.e., orders originating from the same shopping cart), but with other suppliers should be included. If there were on other orders created at the same time, then this is not displayed
15. **Cancelation Comments** - For canceled orders, provide a place to show the comments entered in when the order was canceled, if any (see #7)

5.2 Order Detail - Split Status

[Profile](#) | [Mobile](#) | [1 Alert](#) | [Help](#) | [Sign Out](#)



[Home](#) | [Travel](#) | **Purchase** | [Dining](#) | [Shipping](#) | [Expenses](#)

All Categories
[Orders](#) [Cart](#)

Order Detail

 Confirmation, error message, or alert

Order No. 1234567890
Order placed with order(s) [1234567890](#), [1234567890](#), and [1234567890](#)

Status: Partially Shipped Tracking Number: UPS [T012345678901234567](#)

Order name: First Product Name lorem ipsum dolor... and 2 others

Fulfilled by: [Office Depot](#)

Placed: 8/23/11 1:23 pm PDT

Unit Price	Quantity	Total Price
\$8,999.99	1	\$8,999.99

 [Product Name](#) lorem ipsum dolor sit amet consectetur ...
Item Number: Merchant Part Number
Status: Accepted by Merchant

 [Product Name](#) lorem ipsum dolor sit amet consectetur ...
Item Number: Merchant Part Number
Status: Partially Shipped UPS [T012345678901234567](#), UPS [T012345678901234567](#)

Order			
List Price	\$920,998.98	Savings	-\$3,000.00 (10%)
Subtotal	\$917,998.98	Shipping & Handling	\$2,000.00
Tax	TBD*		
Total	\$921,998.98		

[Repeat This Order](#) [Cancel Order](#)

[Email](#) [Print](#)

*Sales tax, when applicable, will be calculated by the supplier(s) and added upon final processing.
 **Estimated amount

For assistance, please contact Customer Support at 999-999-9999 or email user@domain.com

Order Detail - Split Status

There are cases when a merchant might ship items in an order separately, or even a single item might be ordered in a large enough quantity to require multiple shipments.

- 30. **Order Status** - Reflects the split status of the order
- 31. **Order Tracking Numbers** - If there are multiple tracking numbers for the order, all of them are listed. Clicking this number opens the carrier's order tracking results in a new window for that number
- 32. **Item Status** - When a split status occurs, the status for each item is listed with that item
- 33. **Item Tracking Numbers** - The tracking number or numbers for each item that has shipped are listed along with the item. Clicking this number opens the carrier's order tracking results in a new window for that number
- 34. **Partially Shipped Quantity** - Show the number of items that have shipped so far

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5.2.1 Order Detail (print version)

Logo Printed mm:hh AM on mm/dd/yyyy by Firstname Lastname 1

Now Assisting: Delegate Username 2

Order Detail

Order No. 1234567890
Order placed with order(s) 1234567890, 1234567890, and 1234567890

Status: Shipped
Tracking Number: UPS T012345678901234567

Order name: First Product Name lorem ipsum dolor... and 2 others

Fulfilled by: Office Depot

Placed: 8/23/11 1:23 pm PDT

	Unit Price	Quantity	Total Price
Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	1	\$8,999.99
Product Name Lorem ipsum dolor sit amet consectetur ... Item Number: Merchant Part Number	\$8,999.99 each	100	\$899,999.00

Order

List Price	\$920,998.98
Savings	-\$3,000.00 (10%)
Subtotal	\$917,998.98
Shipping & Handling	\$2,000.00
Tax	TBD*
Total	\$921,998.98

*Sales tax, when applicable, will be calculated by the supplier(s) and added upon final processing.

**Estimated amount

For assistance, please contact Customer Support at 999-999-9999 or email user@domain.com

Shipping Address
Firstname Lastname
Company Name
ADDRESS 1
ADDRESS 2
CITY NAME, ST 99999
United States
Phone: 415-555-1234

Billing Address
Firstname Lastname
ADDRESS 1
ADDRESS 2
CITY NAME, ST 99999
415-555-1234

Payment Method
"CC Name" ****7890

Order Detail (print version)

The version of the Order Detail page users get when they print the page. To save users ink, most colors, images, buttons, and links have been removed.

- Date and Username** - Include the time and date the page was printed and the user who printed it
- Delegate Status** - Include whether the user is acting as a delegate, and if so, for whom

5.2.2 Order Detail (email version)



Order Detail

Order No. 1234567890
Order placed with order(s) [1234567890](#), [1234567890](#), and [1234567890](#)

Status: Shipped
Tracking Number: UPS [T012345678901234567](#)

Order name:
First Product Name lorem ipsum dolor... and 2 others

Fulfilled by:
[Office Depot](#)

Placed:
8/23/11 1:23 pm PDT

Order			
List Price	\$920,998.98		
Savings	-\$3,000.00 (10%)		
Subtotal	\$917,998.98		
Shipping & Handling	\$2,000.00		
Tax	TBD*		
Total	\$921,998.98		

*Sales tax, when applicable, will be calculated by the supplier(s) and added upon final processing.

**Estimated amount

For assistance, please contact Customer Support at 999-999-9999 or email user@domain.com

	Unit Price	Quantity	Total Price
 Product Name Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	1	\$8,999.99
Item Number: Merchant Part Number			
 Product Name Lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	100	\$899,999.00
Item Number: Merchant Part Number			

Shipping Address
Firstname Lastname
Company Name
ADDRESS 1
ADDRESS 2
CITY NAME, ST 99999
United States
Phone: 415-555-1234

Billing Address
Firstname Lastname
ADDRESS 1
ADDRESS 2
CITY NAME, ST 99999
415-555-1234

Payment Method
"CC Name" ****7890

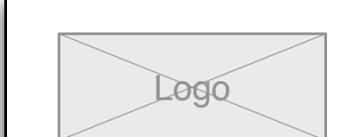
[View my orders](#)

Order Detail

The email version of the Order Details.

- Links** - Links remain active
- Email Footer** - The platform's standard email footer

5.2.3 Order Detail (cancelation email version)



 Intraline canceled Order No. 1234567890

1

Order Detail

Order No. 1234567890

Order placed with order(s) [1234567890](#), [1234567890](#), and [1234567890](#)

Status: Canceled

Cancelation Comments: Lorem ipsum

Order name:

First Product Name lorem ipsum dolor... and 2 others

Fulfilled by:

[Office Depot](#)

Placed:

8/23/11 1:23 pm PDT

Order	
List Price	\$920,998.98
Savings	-\$3,000.00 (10%)
Subtotal	\$917,998.98
Shipping & Handling	\$2,000.00
Tax	TBD*
Total	\$921,998.98

*Sales tax, when applicable, will be calculated by the supplier(s) and added upon final processing.

**Estimated amount

For assistance, please contact Customer Support at 999-999-9999 or email user@domain.com

	Unit Price	Quantity	Total Price
 Product Name lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	1	\$8,999.99

Item Number: Merchant Part Number

	Unit Price	Quantity	Total Price
 Product Name lorem ipsum dolor sit amet consectetur ...	\$8,999.99 each	100	\$899,999.00

Item Number: Merchant Part Number

Shipping Address

Firstname Lastname
Company Name
ADDRESS 1
ADDRESS 2
CITY NAME, ST 99999
United States
Phone: 415-555-1234

Billing Address

Firstname Lastname
ADDRESS 1
ADDRESS 2
CITY NAME, ST 99999
415-555-1234

Payment Method

"CC Name" ****7890

[View my orders](#)

Order Detail

The email version of the Order Details for when the order is canceled by the merchant or by the buyer.

1. **Cancelation Message** - Text explaining that the order was canceled and by whom

5.3 Tracking Information (overlay)

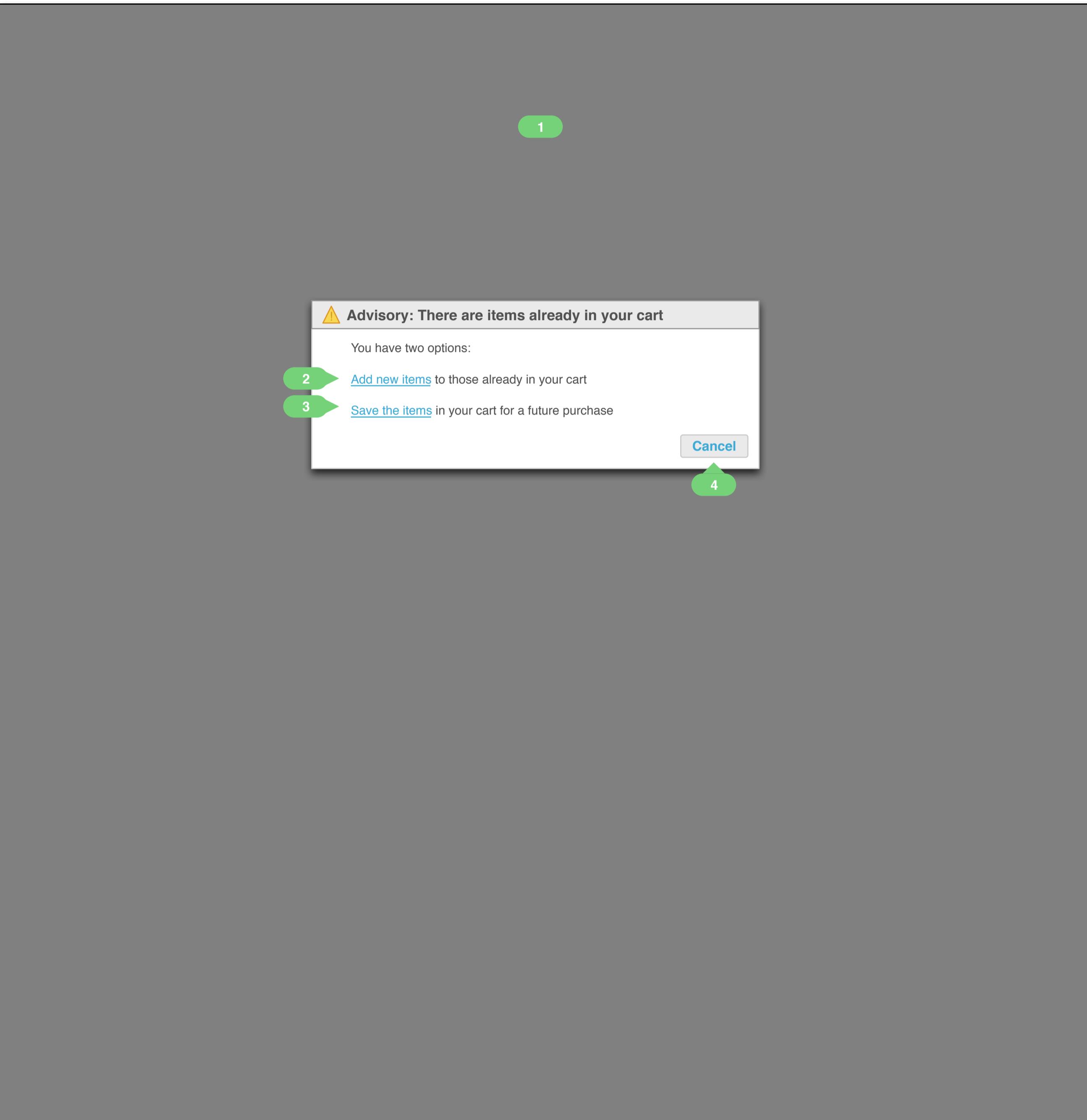


Tracking Information (overlay)

An overlay that shows the tracking details for a shipment. This is based on similar functionality used in the platform's shipping service.

1. Trigger - This overlay is displayed when users click a tracking number link
2. Tracking Information - The tracking information is displayed as a list, scrolling if necessary.
3. Tracking Number - For clarity, display the tracking number for the information shown
4. Close Button - Closes the overlay

5.4 Merge Modal



Merge Modal

This modal appears on top of the Checkout Page (3.1). It is displayed when a user duplicates an order and then clicks either Edit Order or Back to Cart.

1. **Modal** - The overlay is modal, meaning the page beneath the overlay is grayed out and cannot be interacted with. Users must choose an option in the overlay or dismiss it to proceed
2. **Save For Later Option** - Selecting this option takes the user to the Shopping Cart (3.0), moves all items currently in the cart to the Save for Later list, and then populates the Shopping Cart with the items from the order being duplicated
3. **Merge Option** - Selecting this option takes the user to the Shopping Cart (3.0), and merges the items currently in the cart with the items in the order being duplicated
4. **Cancel** - Closes the overlay without make any changes